

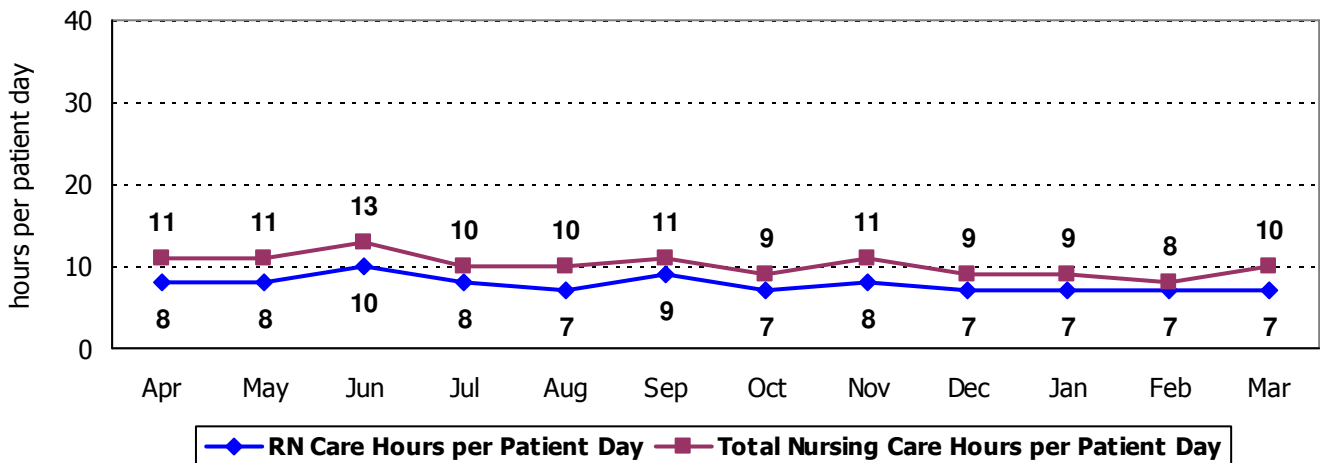
2009 Hospital Report Card Nurse Staffing Data
Springfield Hospital

SPRINGFIELD HOSPITAL – MEDICAL/SURGICAL UNIT

The Medical/Surgical Unit at Springfield Hospital has 25 licensed beds and cares for patients of all ages. Types of services provided in this setting may include: care of people with general medical and surgical problems; heart monitoring; end-of-life care; and rehabilitative care.

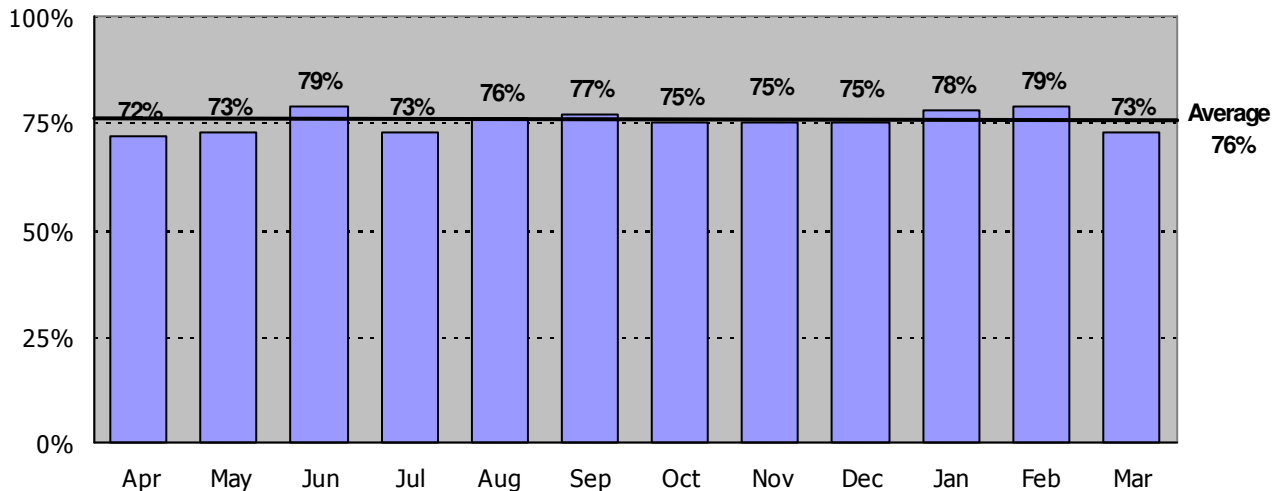
Nursing Care Hours per Patient Day: April 2008 - March 2009

The following graph shows the average number of direct nursing care hours provided per patient during a 24-hour period. Results are shown for each month, for care provided by registered nurses and by all nursing staff.



Percent of Total Nursing Care Hours Provided by RNs: April 2008 - March 2009

The following graph shows the percentage of total nursing hours provided by registered nurses, including the average for this unit.



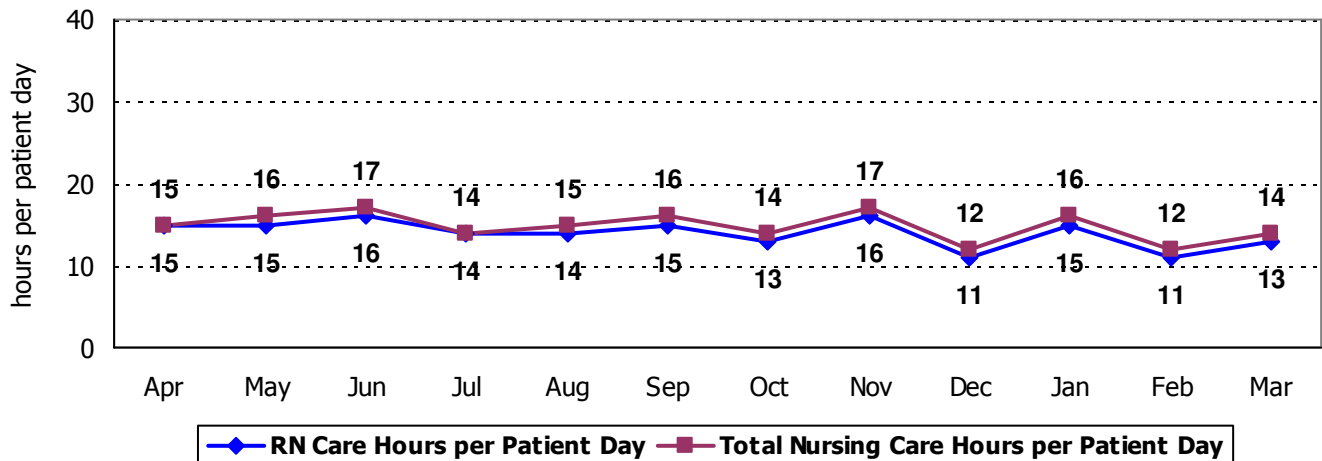
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SPRINGFIELD HOSPITAL – INTENSIVE CARE UNIT

The Intensive Care/Telemetry Unit at Springfield Hospital has 5 licensed intensive care beds, and 3 licensed telemetry beds. Types of services provided in the Intensive Care setting include care of people with, or at risk of developing, life-threatening problems. Patients receiving care on the telemetry unit need constant heart monitoring.

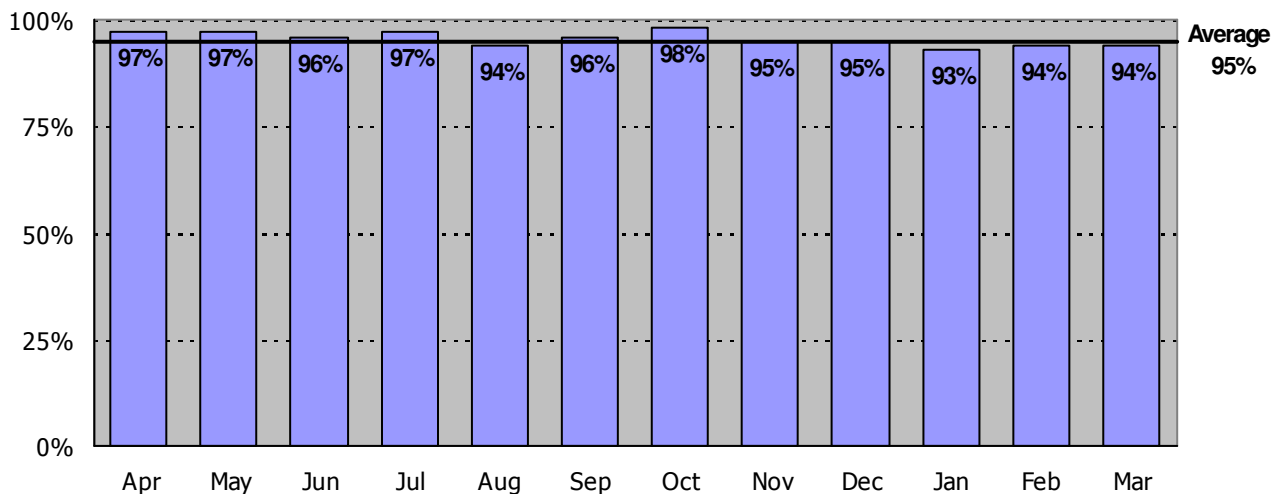
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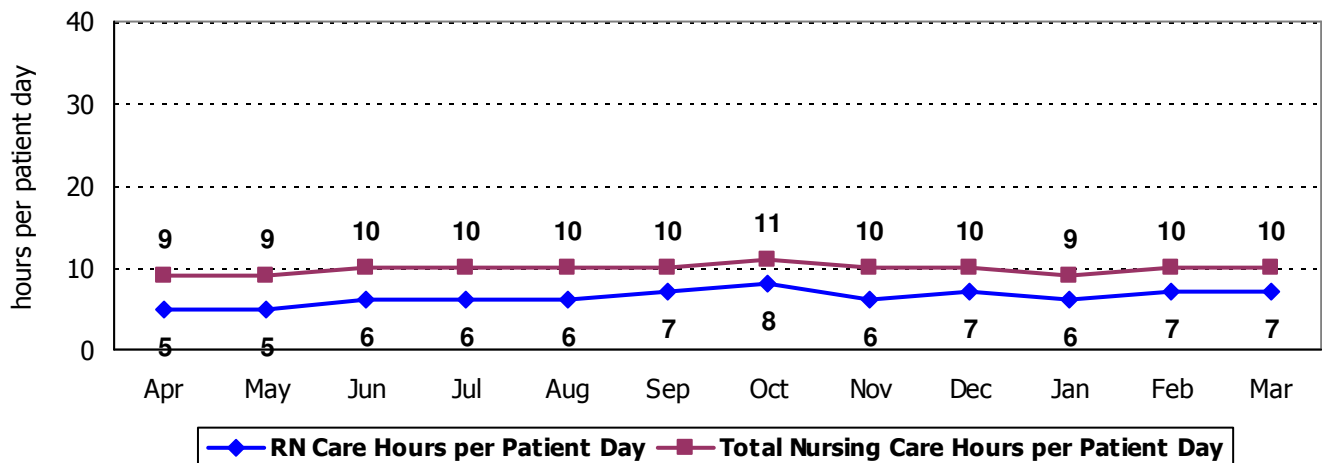
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SPRINGFIELD HOSPITAL – PSYCHIATRIC UNIT (WINDHAM CENTER)

The Windham Center for Psychiatric Care at Springfield Hospital has 10 licensed beds. Types of services provided in this setting include short-term, secure, inpatient care for individuals with a mental health diagnosis, substance abuse disorder, or both.

Nursing Care Hours per Patient Day: April 2008 - March 2009

The following graph shows the average number of direct nursing care hours provided per patient during a 24-hour period. Results are shown for each month, for care provided by registered nurses and by all nursing staff.



Percent of Total Nursing Care Hours Provided by RNs: April 2008 - March 2009

The following graph shows the percentage of total nursing hours provided by registered nurses, including the average for this unit.

