

APPENDIX B

OVER-TIME MCO PERFORMANCE ON QUALITY MEASURES

HEDIS® EFFECTIVENESS OF CARE MEASURES

The data contained in this Appendix provides a historical look at how MCOs have performed on a variety of HEDIS® Effectiveness of Care measures over time.

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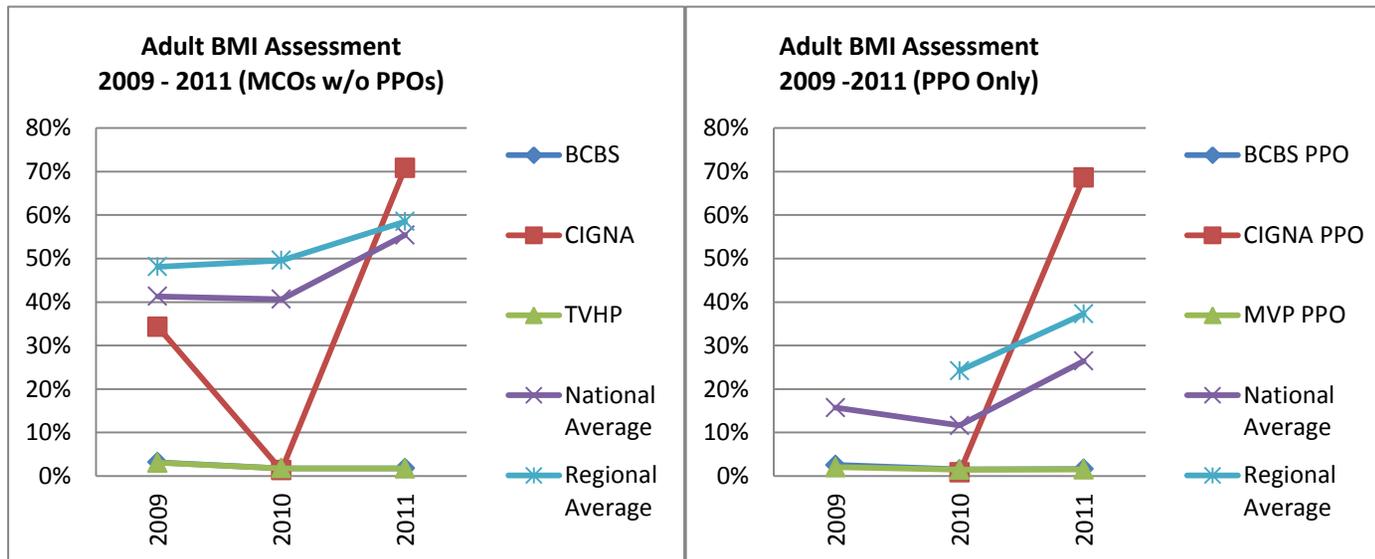
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3.1 Prevention and Screening

Adult BMI Assessment

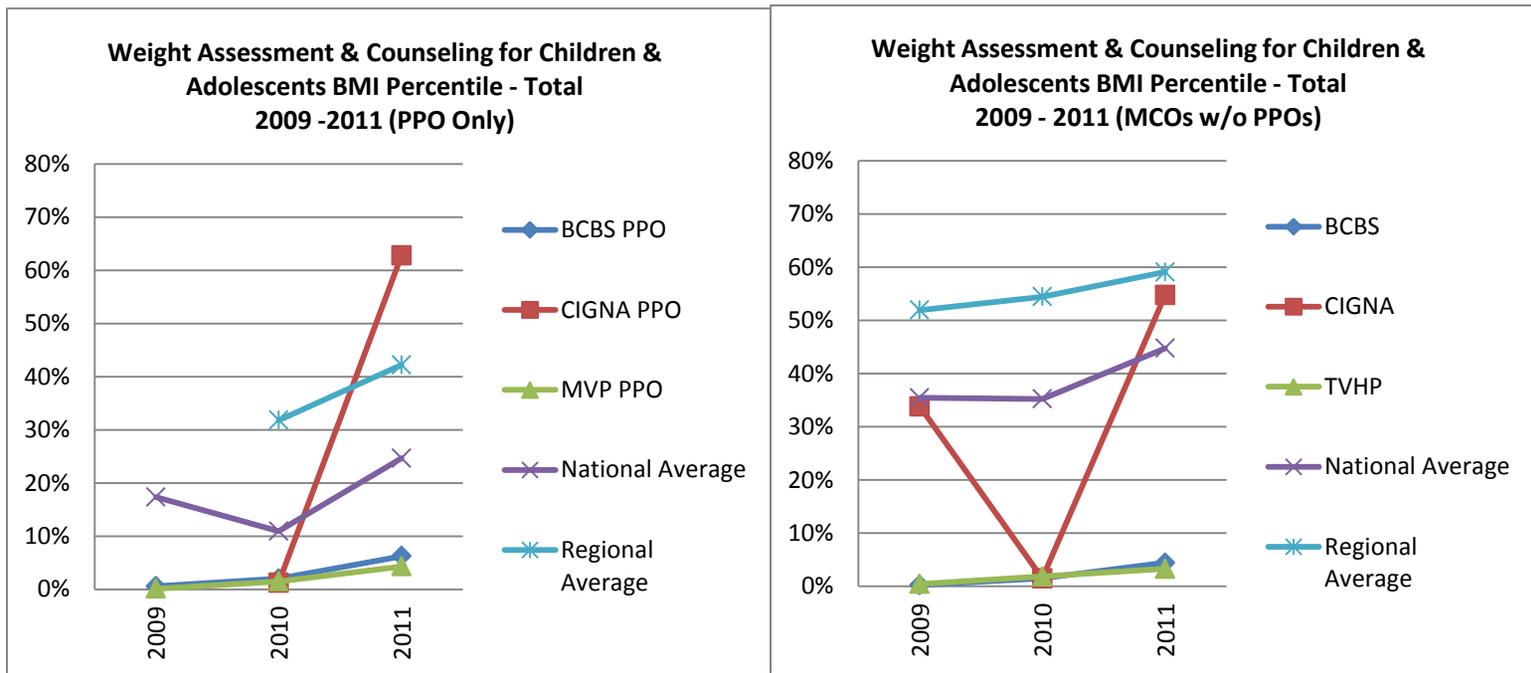
When reviewing the change-over-time charts, it is important to note that CIGNA used the hybrid method in years 2009 and 2011 and the administrative method in 2010. This change in methodology results in non-comparable data across the three years, as evidenced in the substantial drop in the 2010 rate compared to the rates for the other two years.



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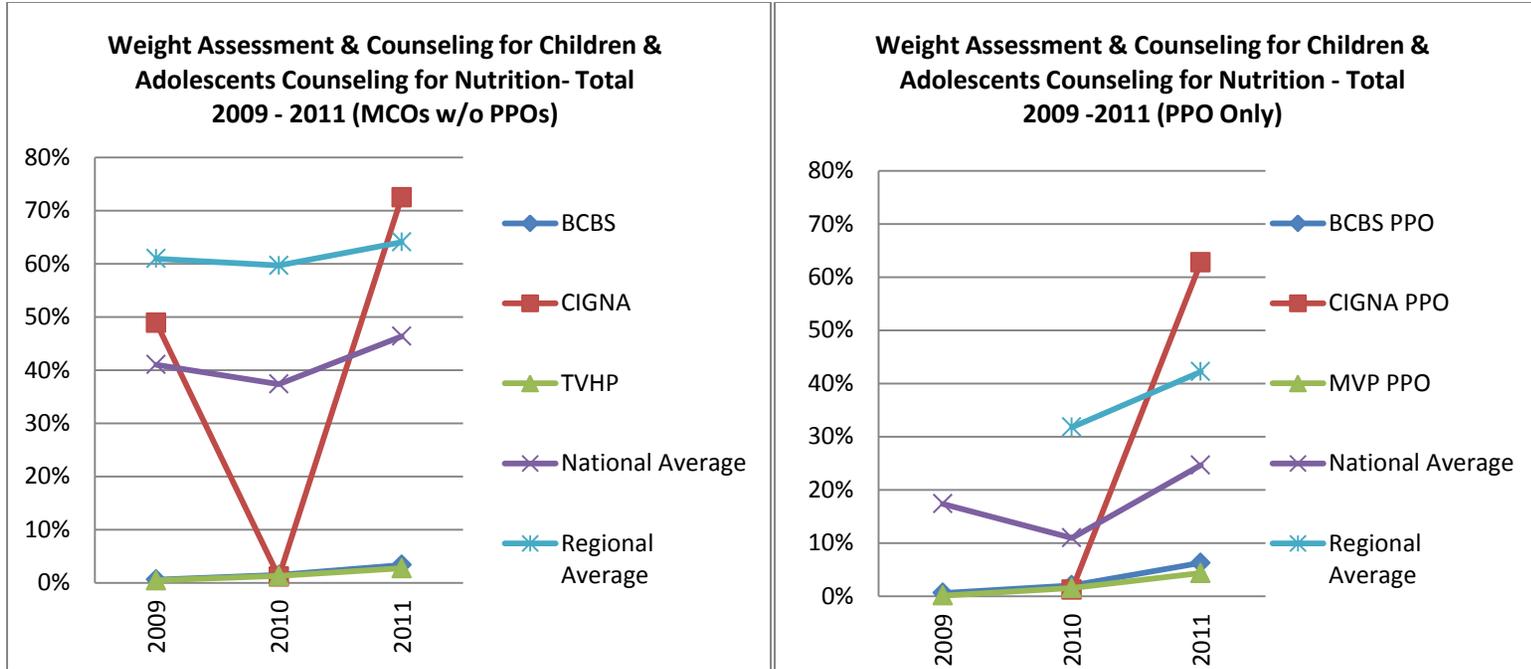
Weight Assessment & Counseling for Children & Adolescents: BMI Percentile - Total

When reviewing the change-over-time charts, it is important to note that CIGNA used the hybrid method in years 2009 and 2011 and the administrative method in 2010. This change in methodology results in non-comparable data across the three years, as evidenced in the substantial drop in the 2010 rate compared to the rates for the other two years.



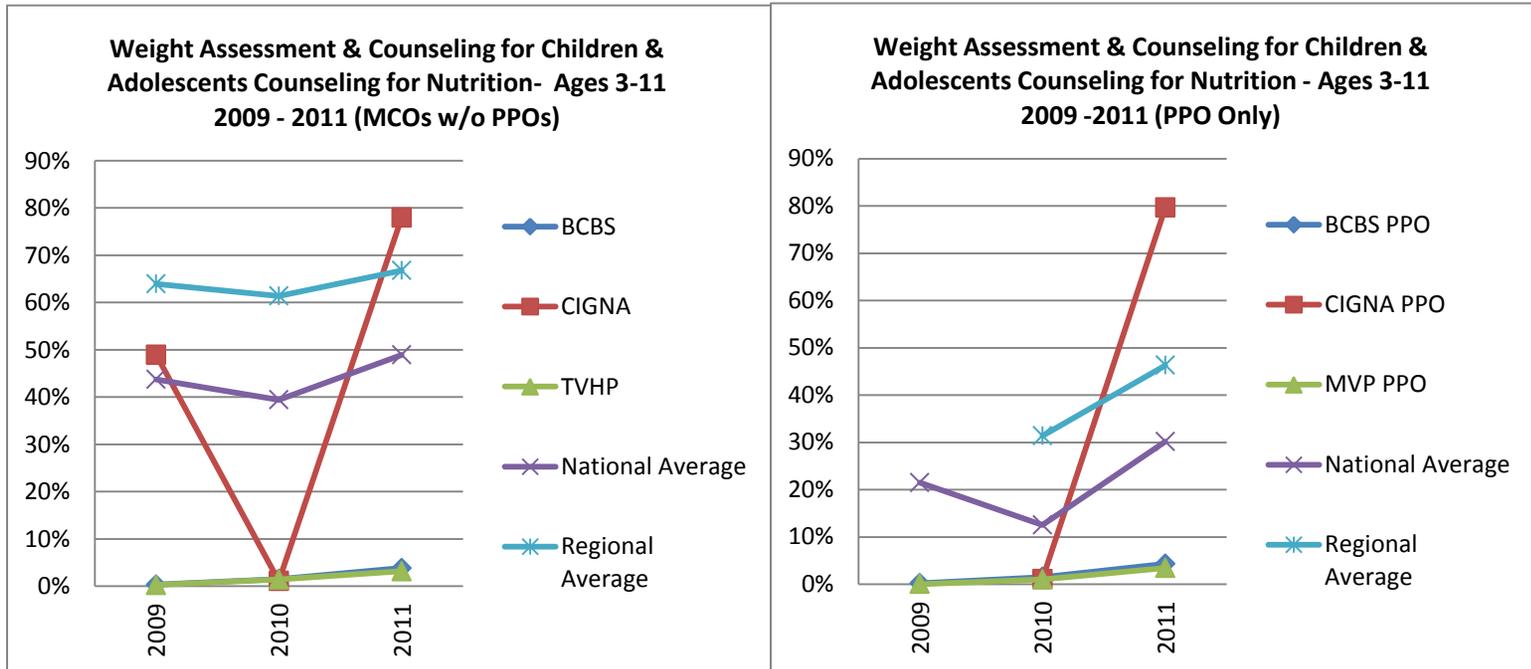
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Weight Assessment & Counseling for Children & Adolescents: Counseling for Nutrition - Total



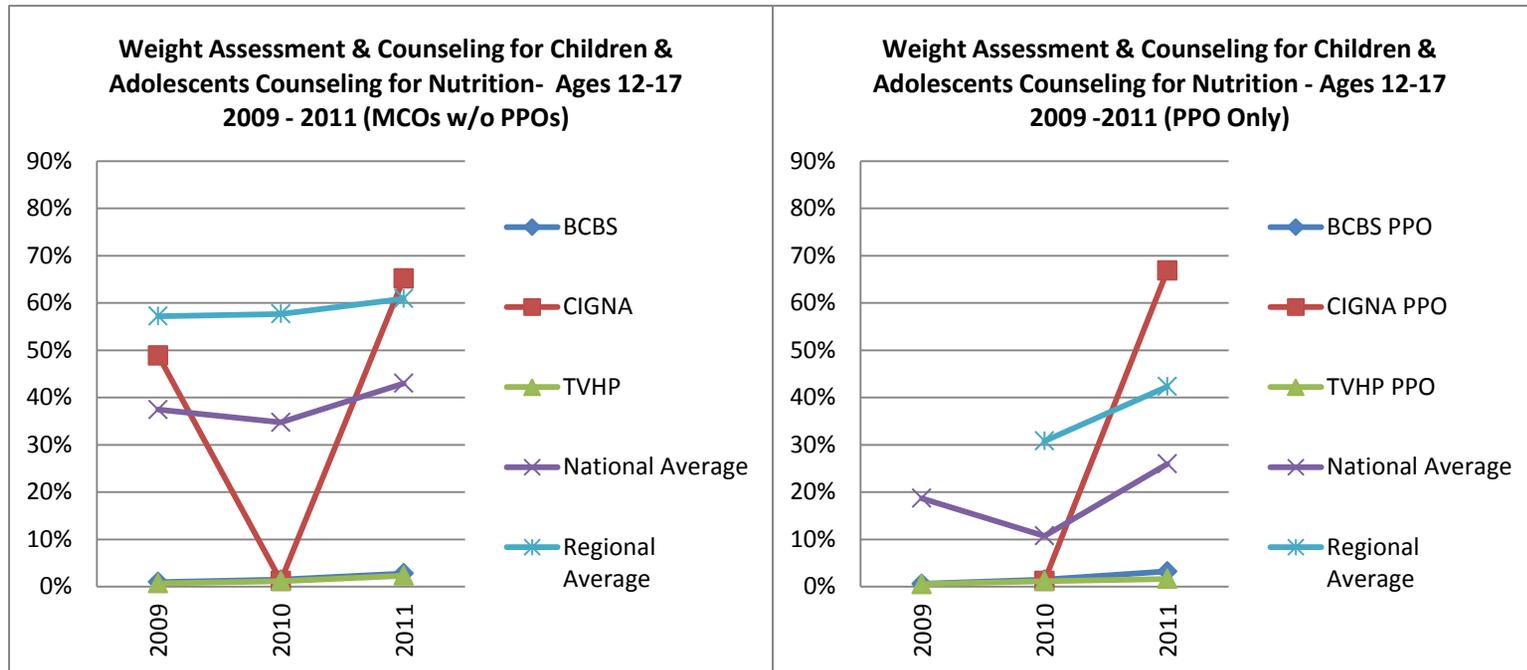
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Weight Assessment & Counseling for Children & Adolescents: Counseling for Nutrition Ages 3 -11



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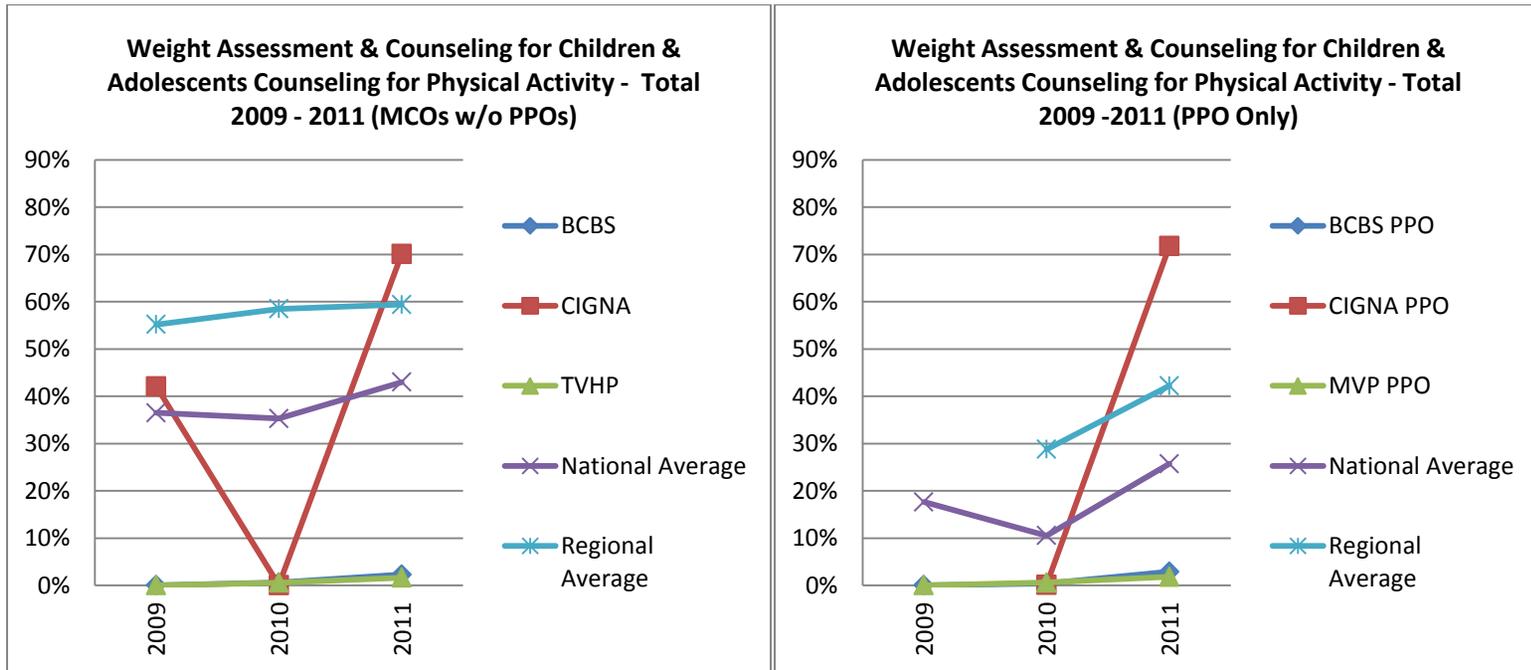
Weight Assessment & Counseling for Children & Adolescents: Counseling for Nutrition Ages 12-17



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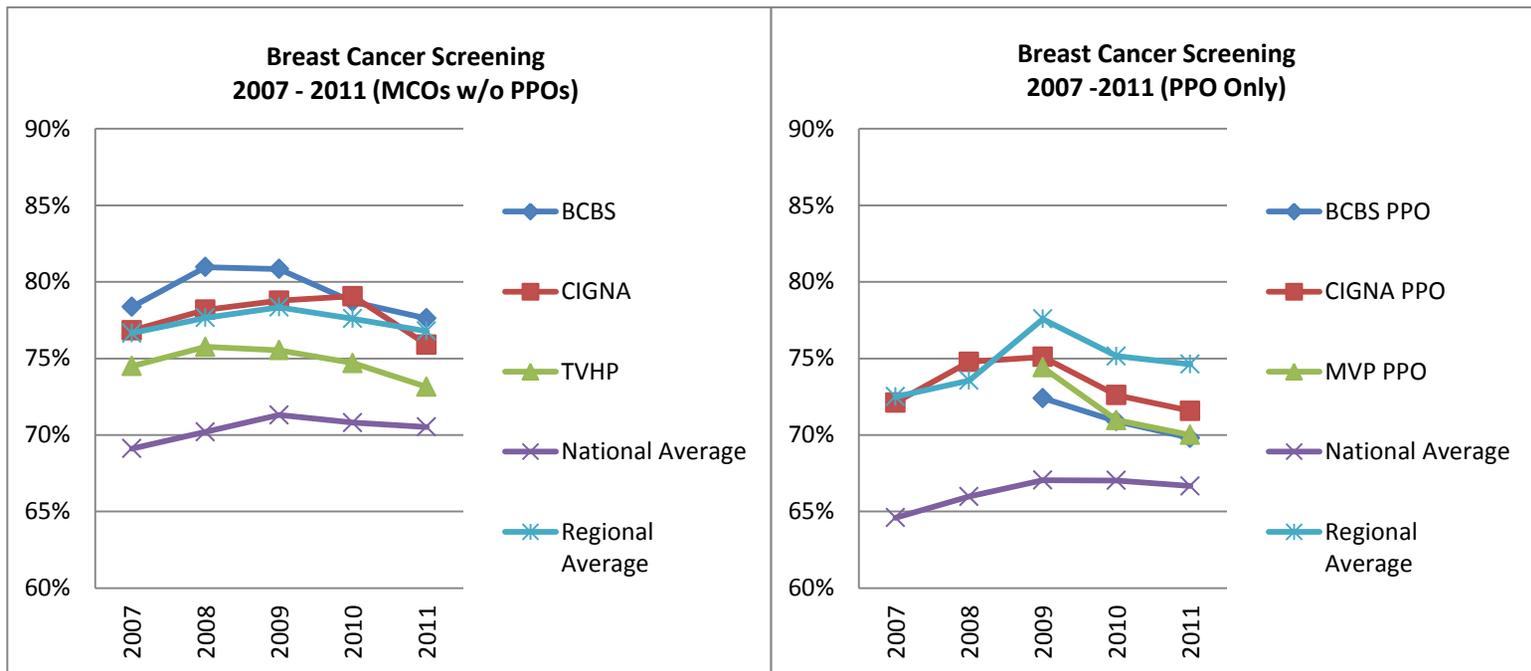
Weight Assessment & Counseling for Children & Adolescents: Counseling for Physical Activity

Because there is no appreciable difference in performance by member age, only graphs showing the totals for this measure are being presented.



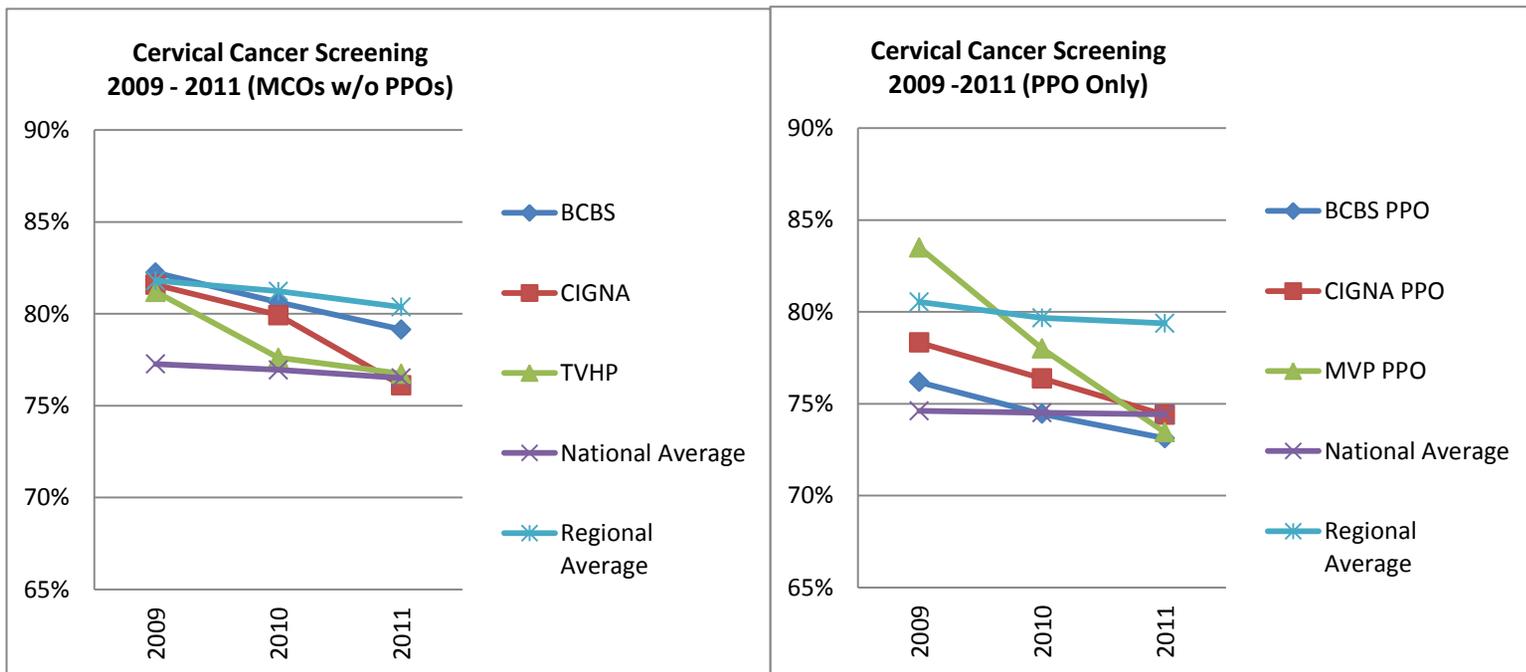
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Breast Cancer Screening



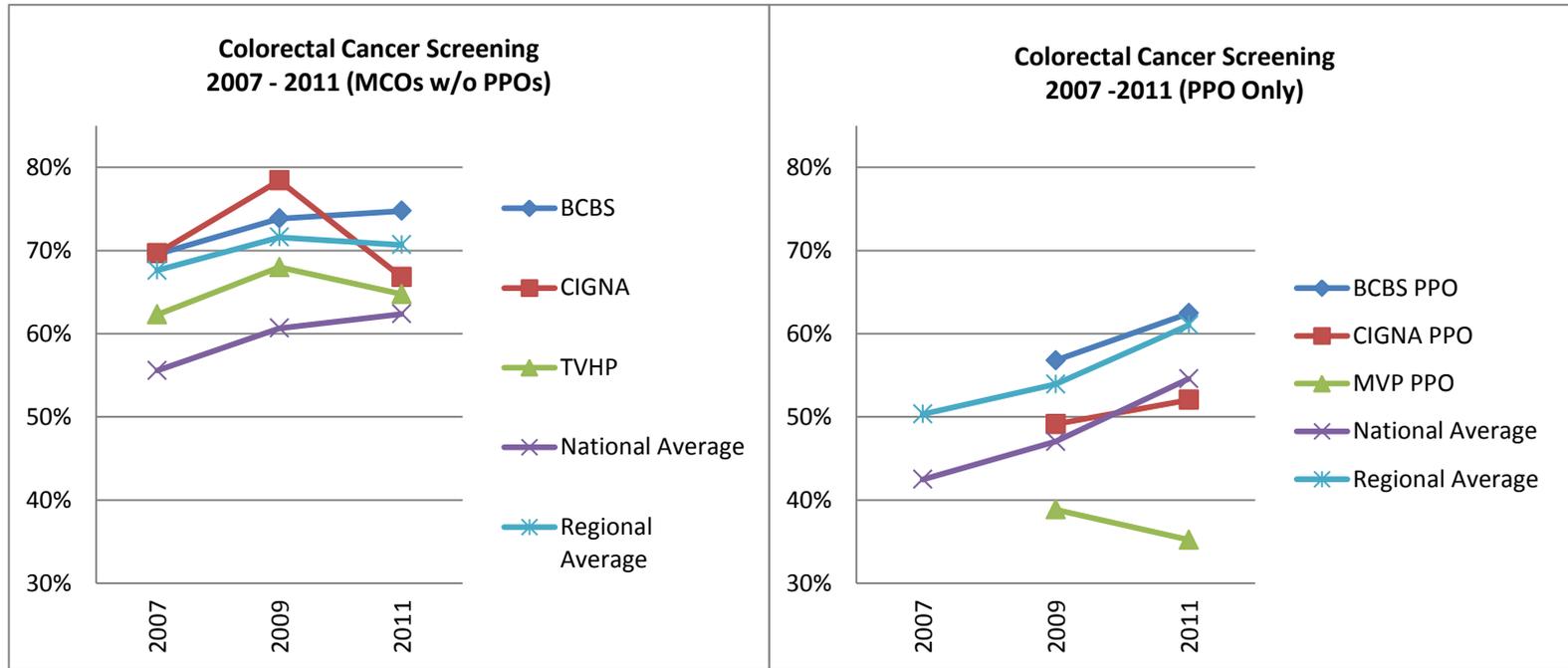
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Cervical Cancer Screening



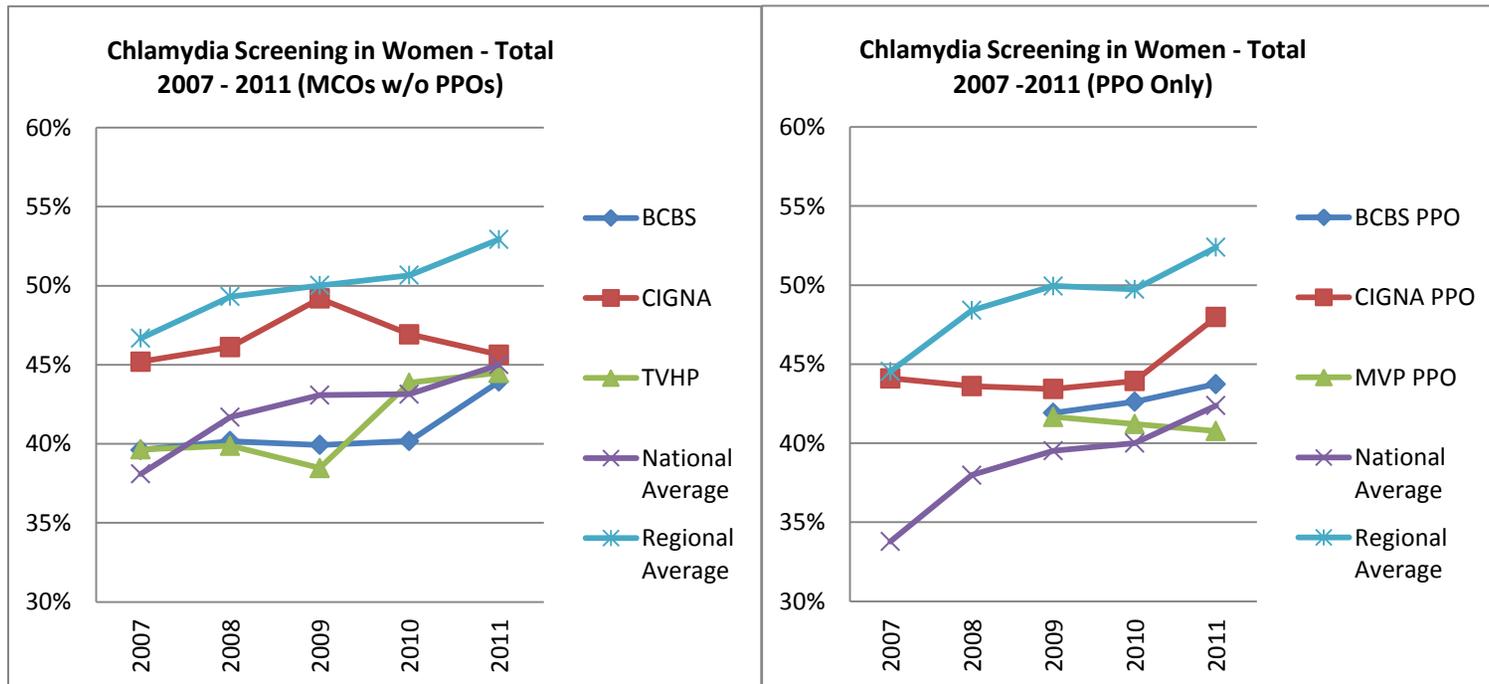
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Colorectal Cancer Screening



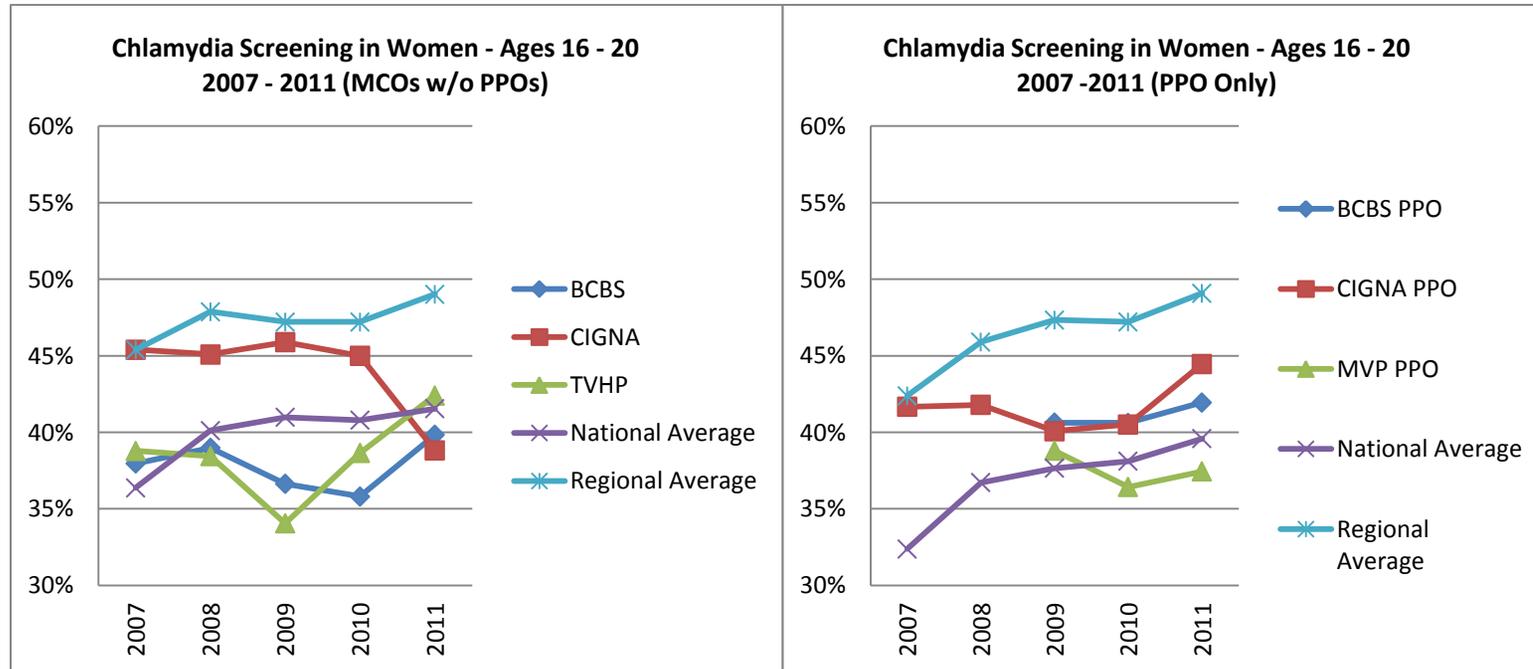
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Chlamydia Screening in Women - Total



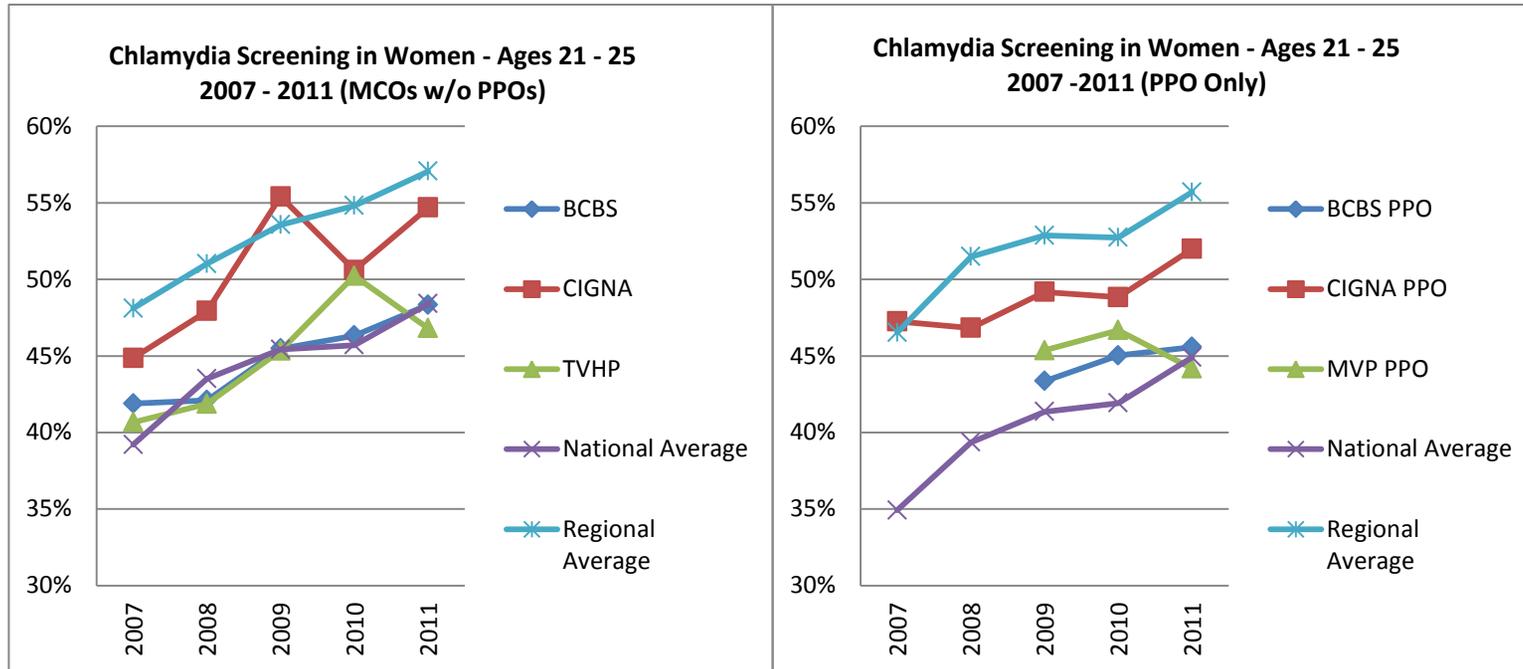
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Chlamydia Screening in Women Ages 16-20



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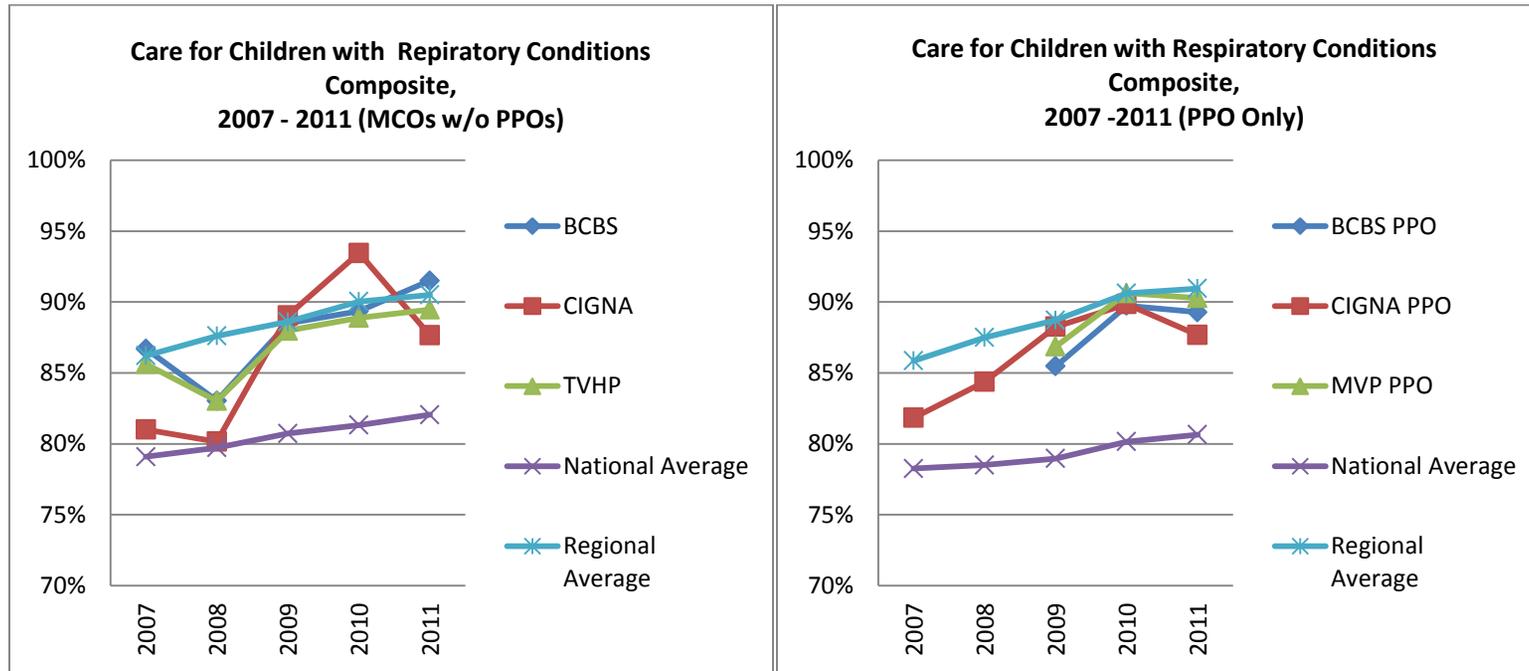
Chlamydia Screening in Women Ages 21-25



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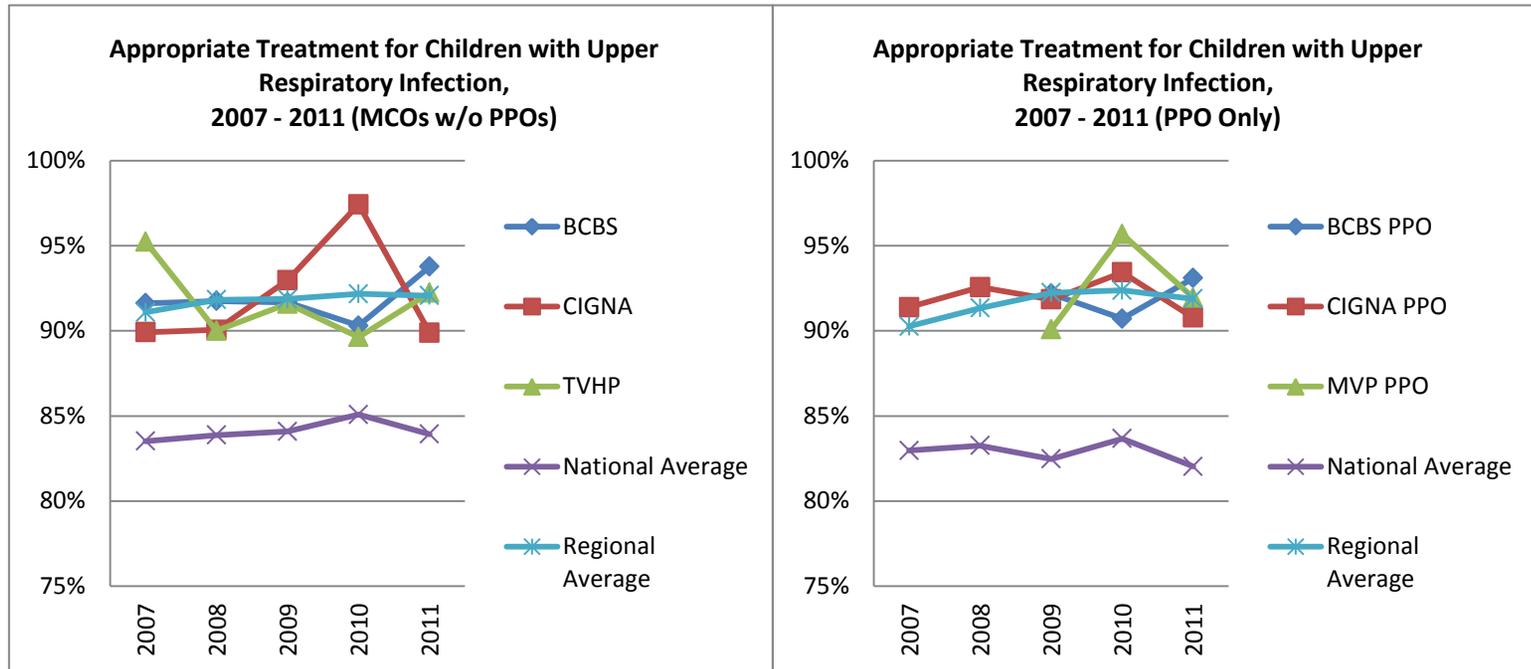
3.2 Respiratory Conditions

Care for Children with Respiratory Conditions: Composite



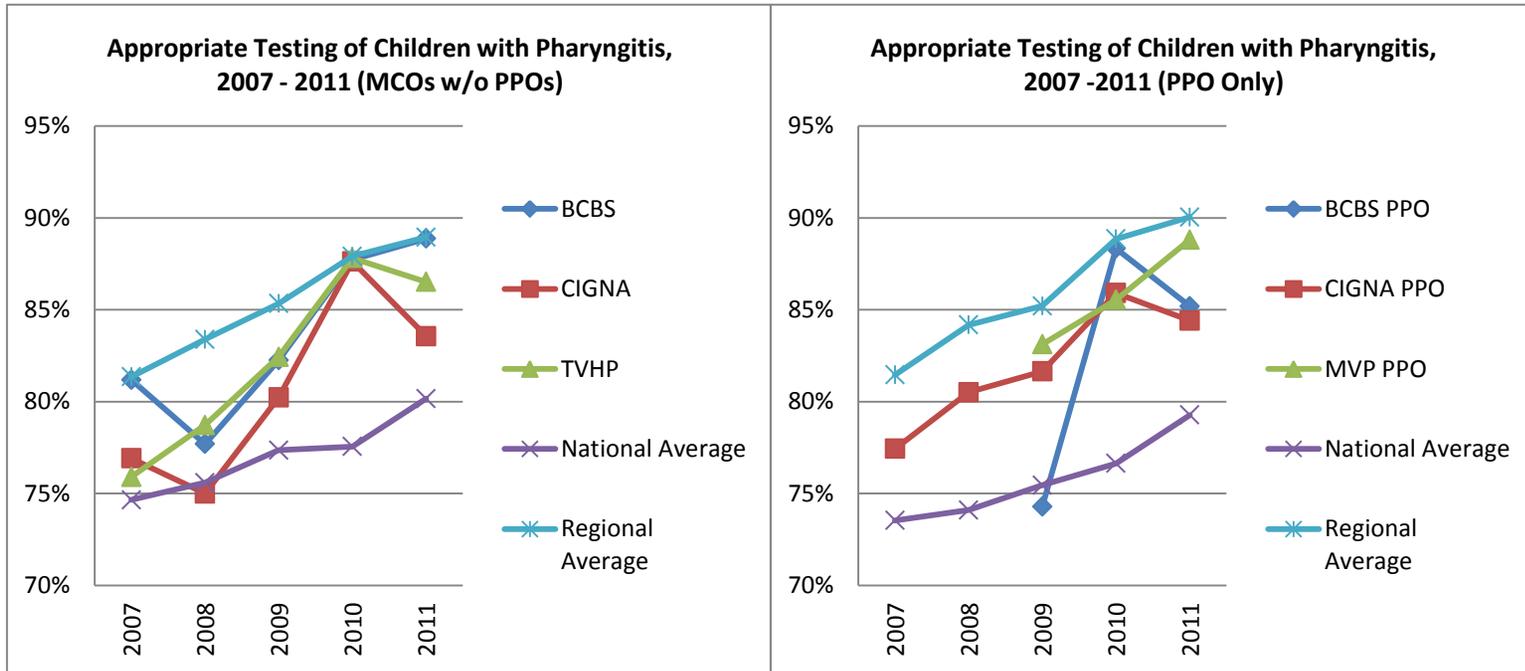
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Appropriate Treatment for Children with Upper Respiratory Infection



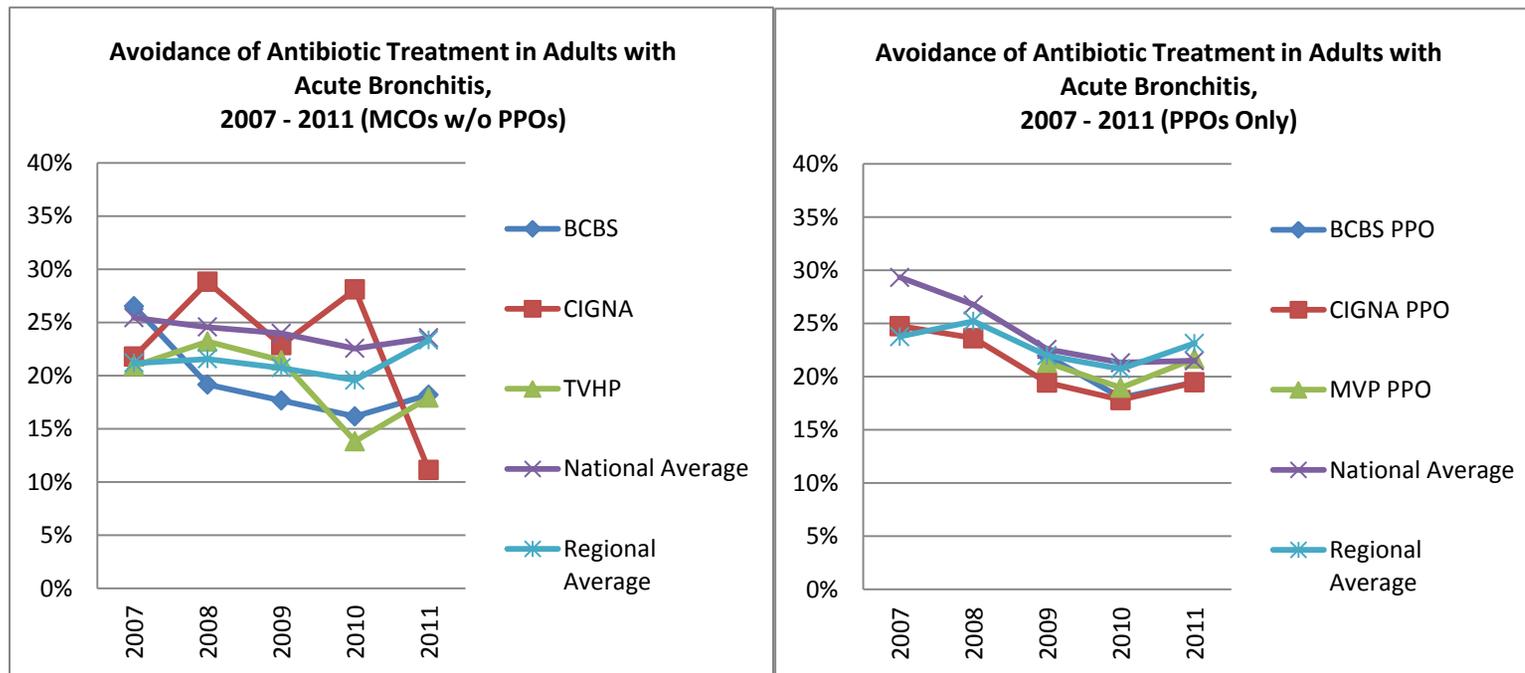
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Appropriate Testing of Children with Pharyngitis



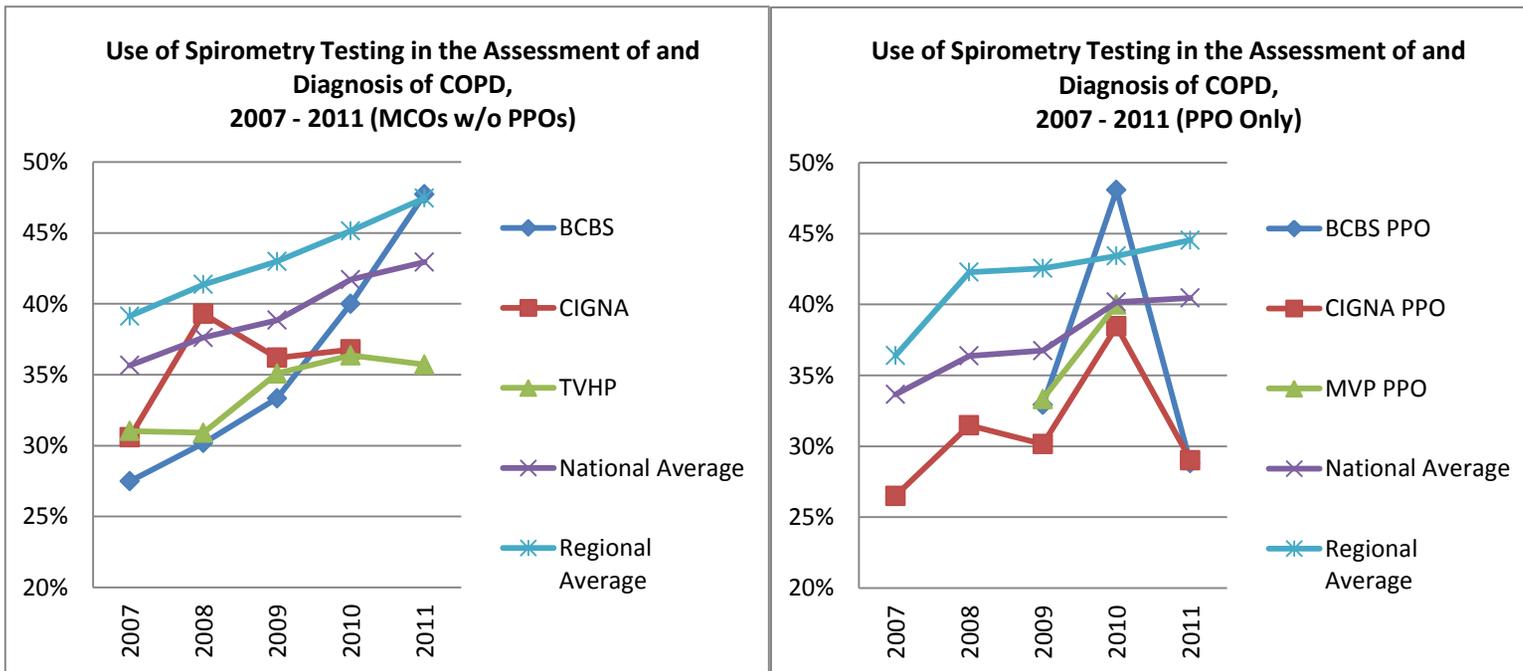
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Avoidance of Antibiotics in Adults with Acute Bronchitis



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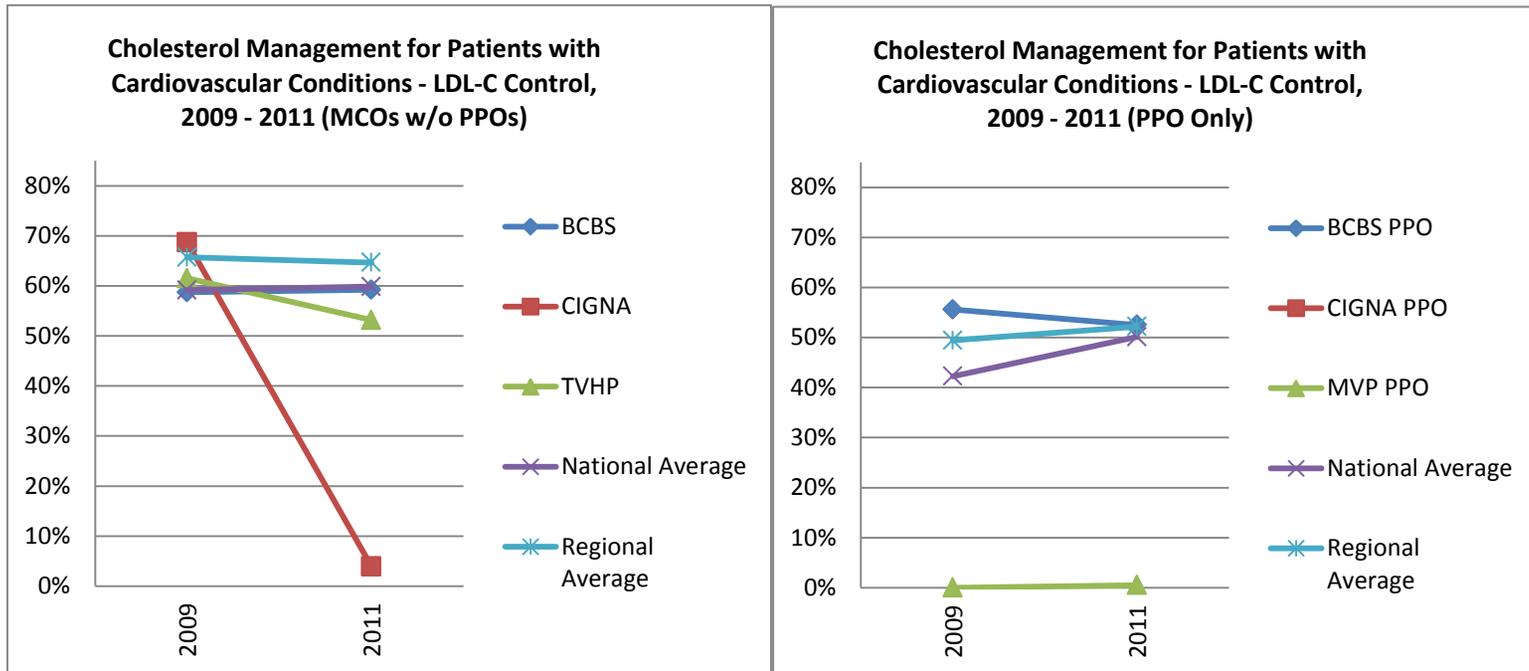
Use of Spirometry Testing in the Assessment and Testing of COPD



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3.3 Cardiovascular Conditions

Cholesterol Management for Patients with Cardiovascular Conditions - LDL-C Control

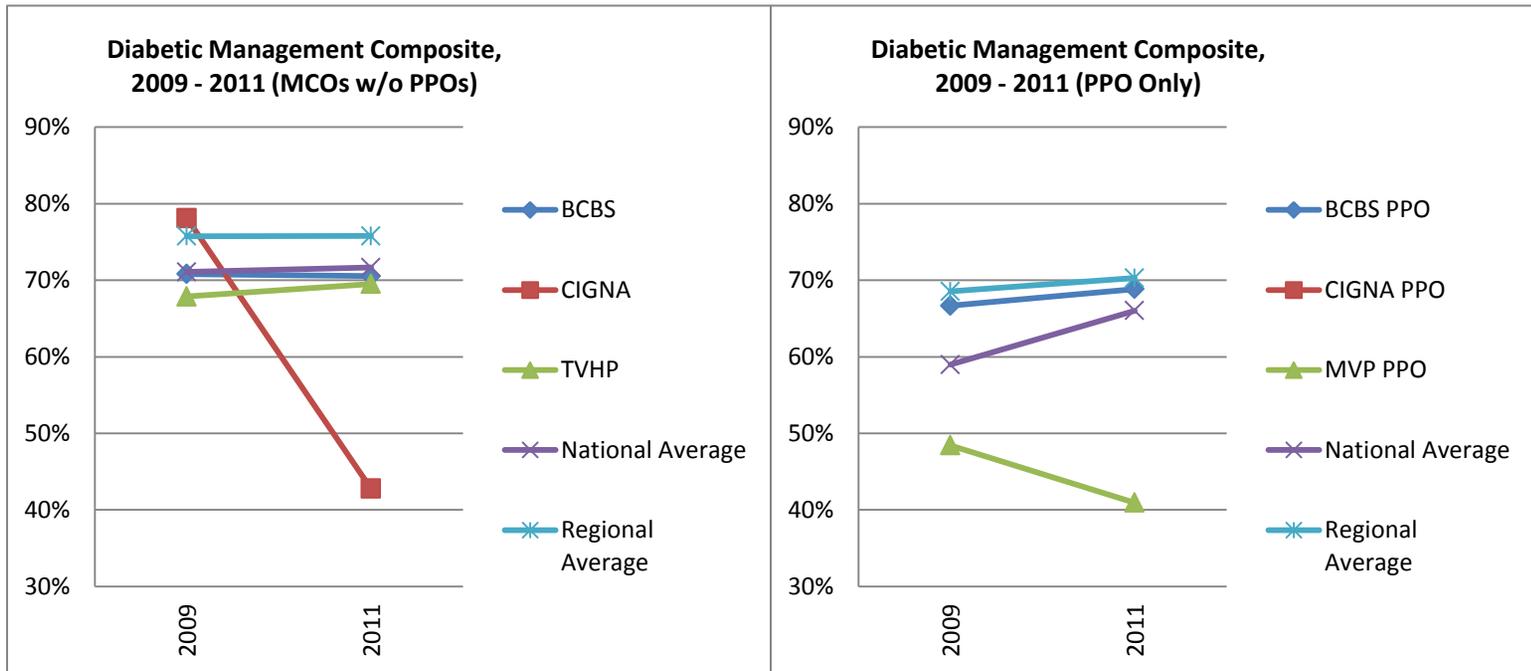


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3.4 Diabetes Care

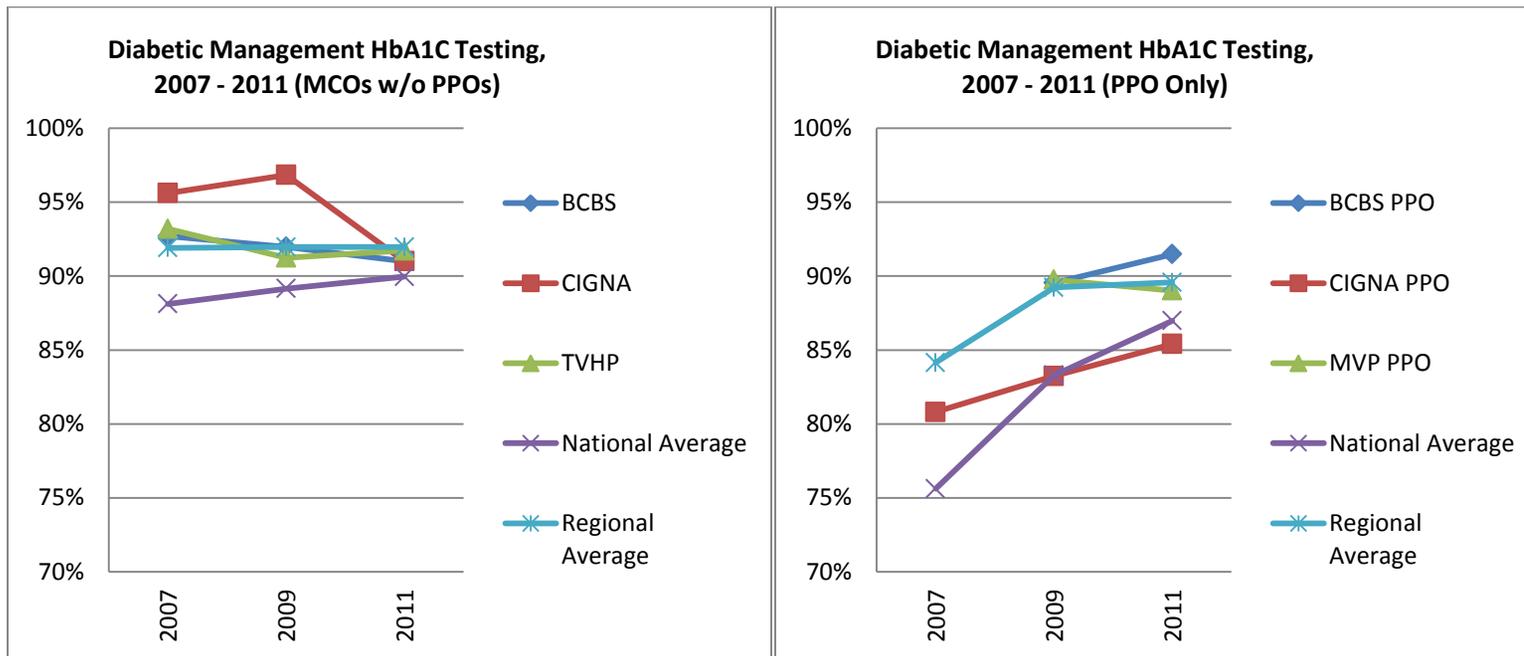
Comprehensive Diabetes Care - Composite

The Comprehensive HEDIS® Diabetes Care measures were “rotated out” by NCQA in 2008 and 2010, so the graphs below for these measures show data only for 2007, 2009 and 2011



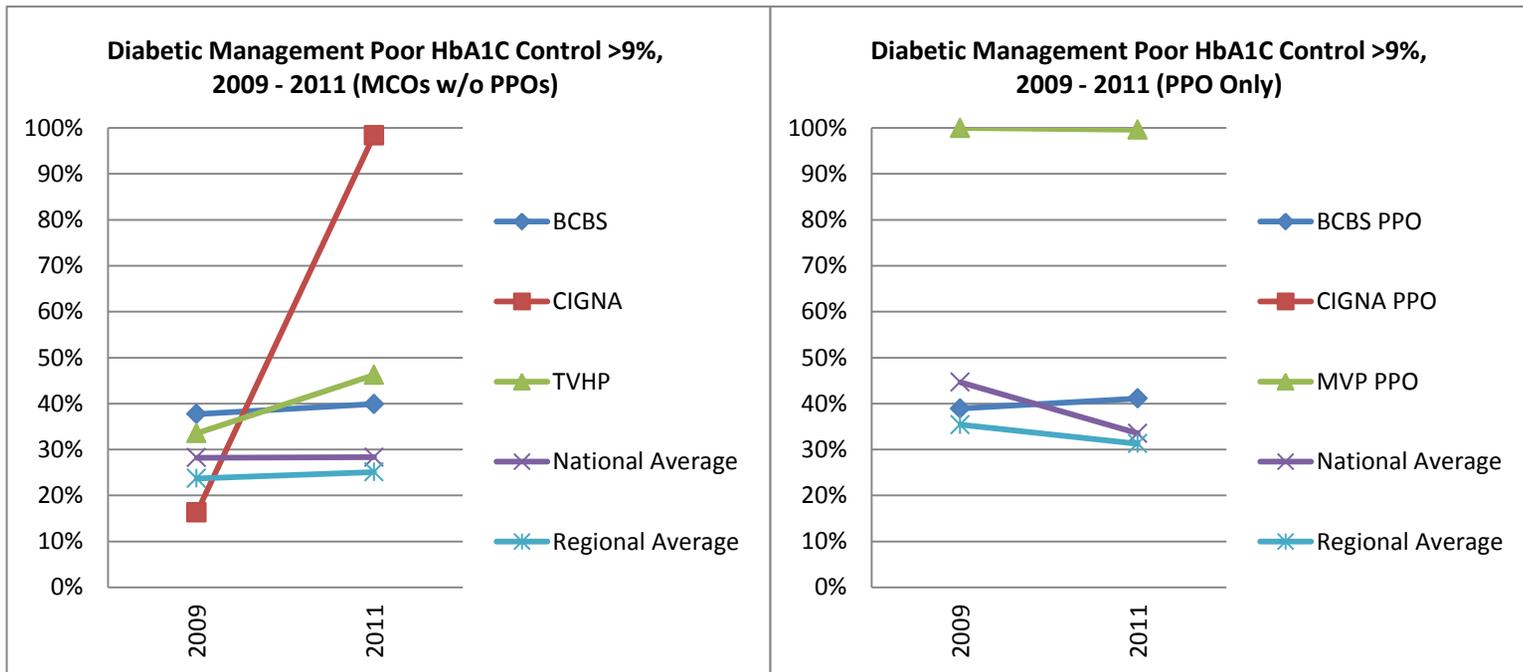
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Diabetic Management HbA1c Testing



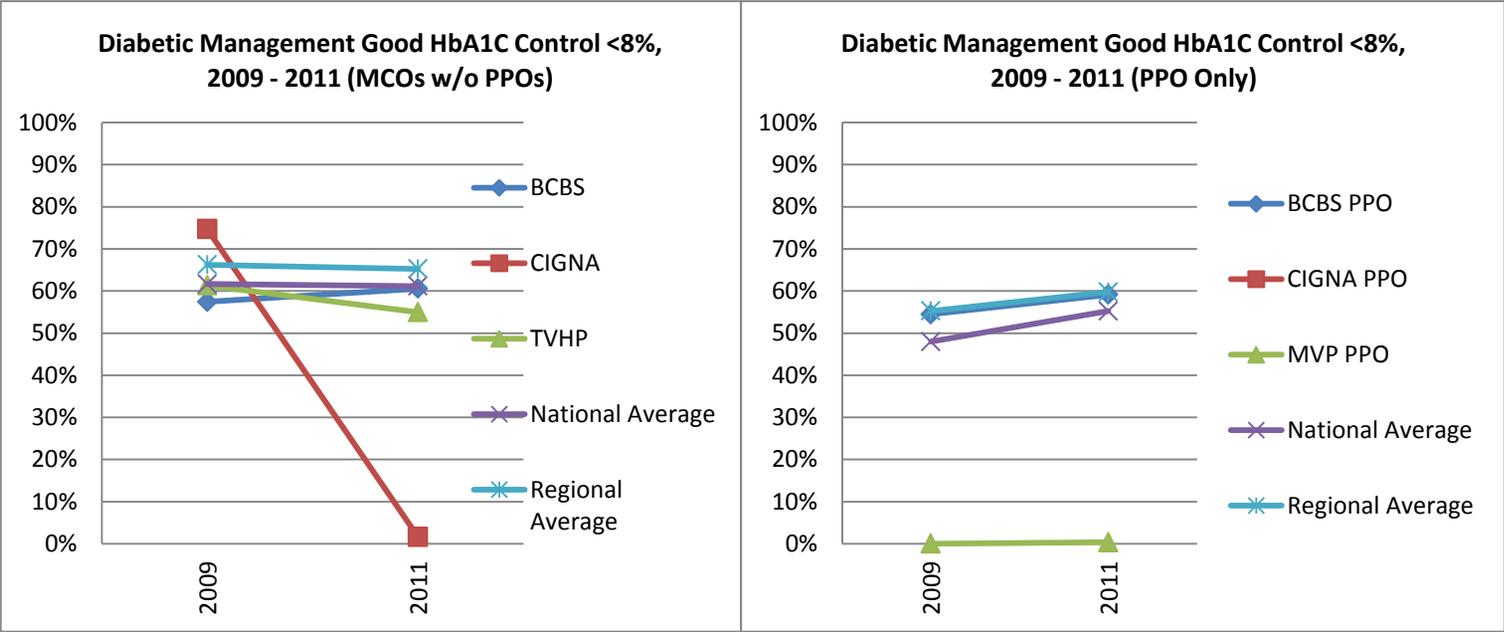
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Diabetic Management: Poor HbA1C Control >9%



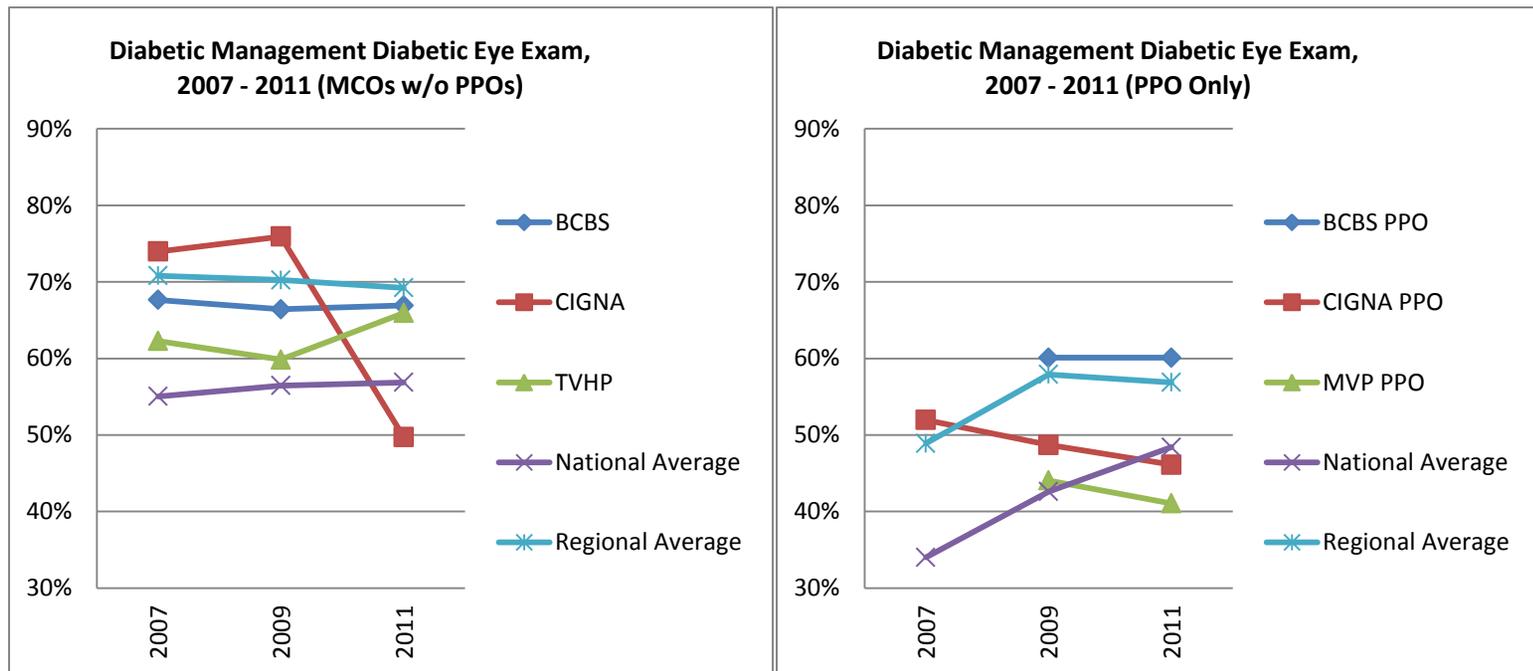
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Diabetic Management: Good HbA1C Control < 8%



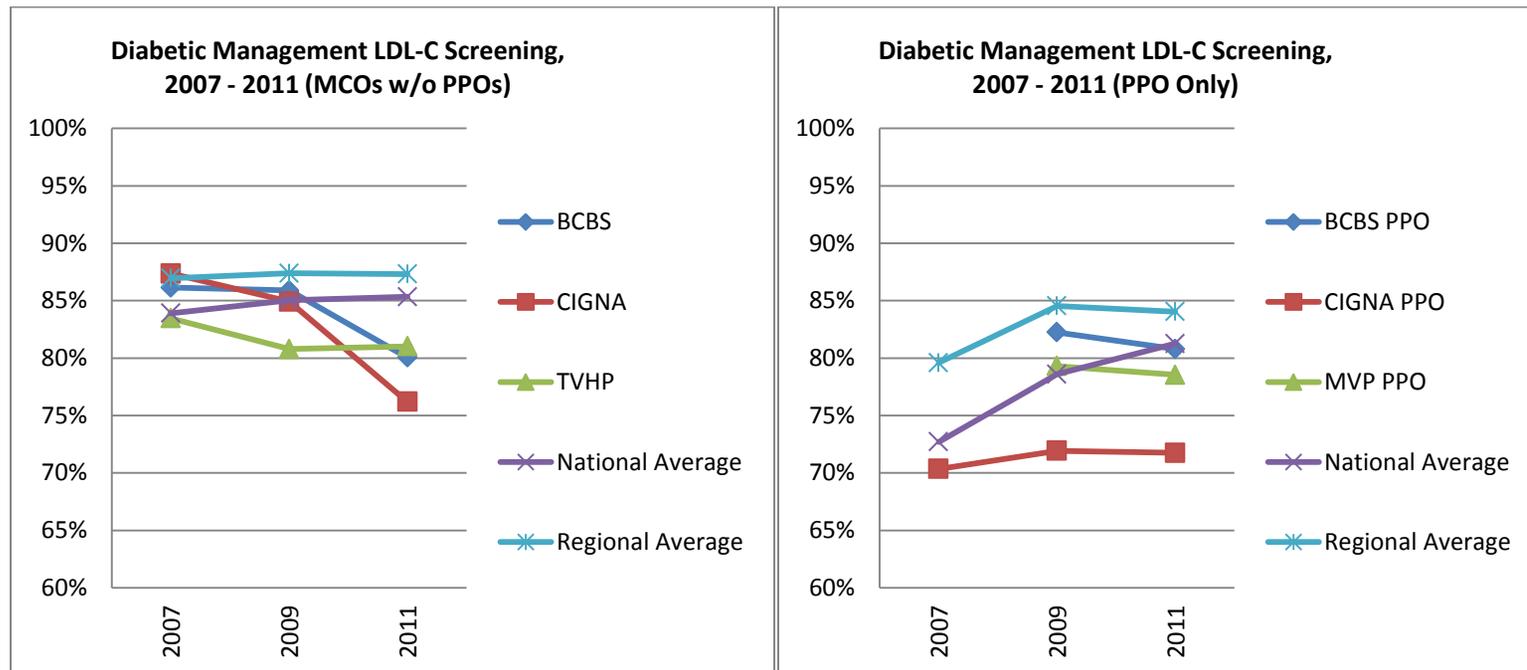
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Diabetic Management: Diabetic Eye Exam



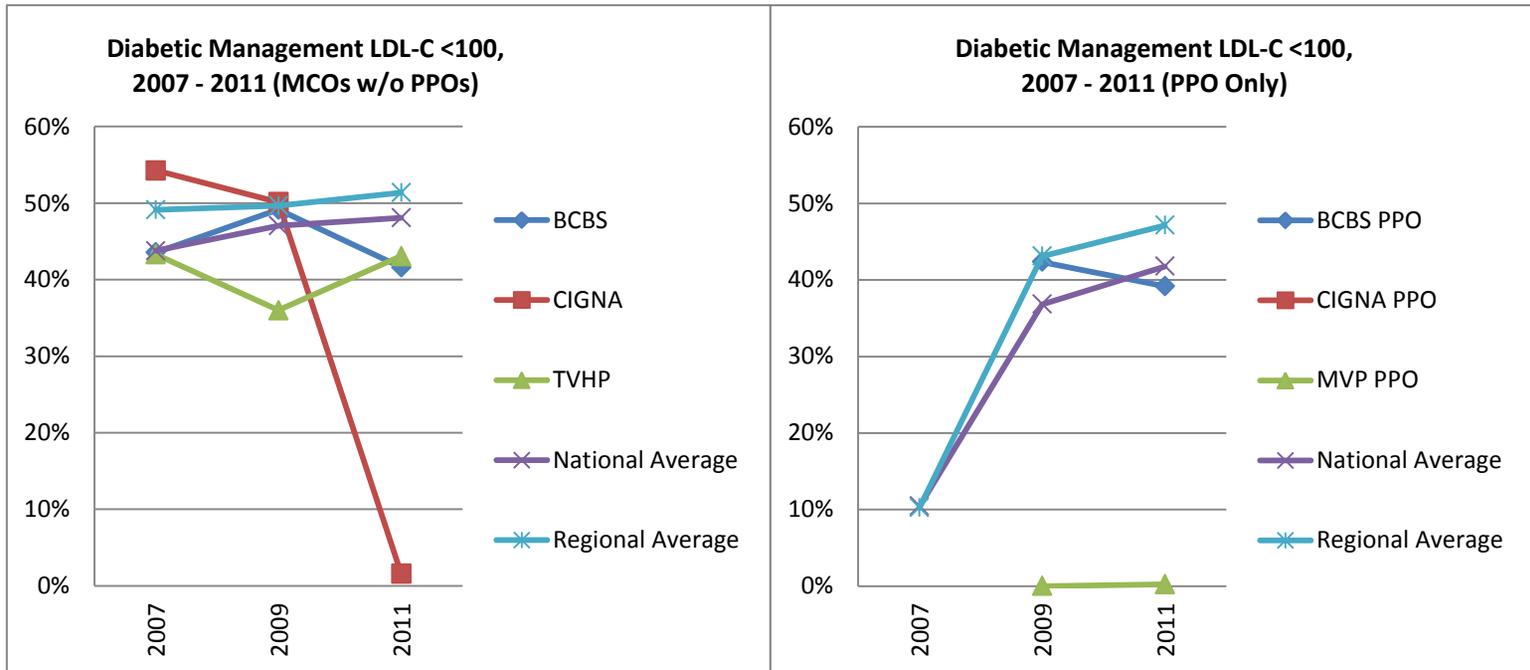
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Diabetic Management: LDL-C Screening



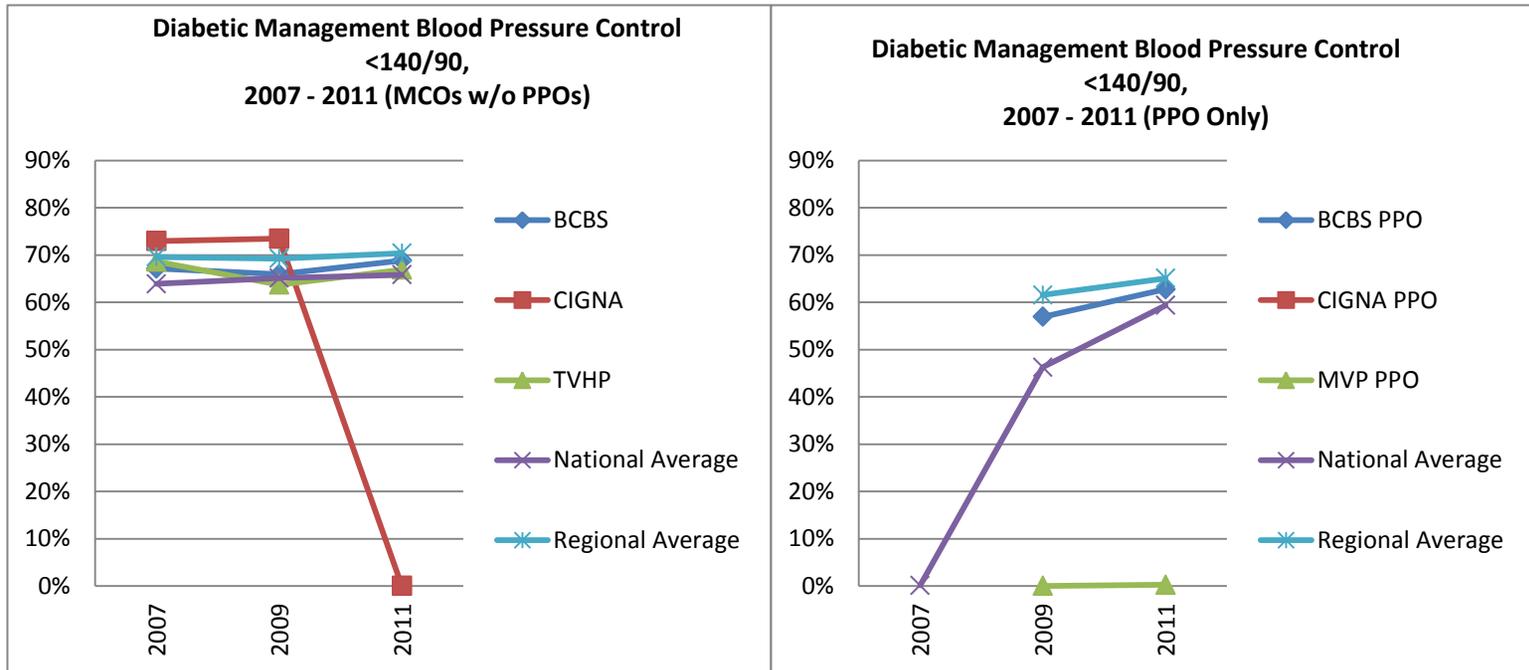
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Diabetic Management: LDL-C <100



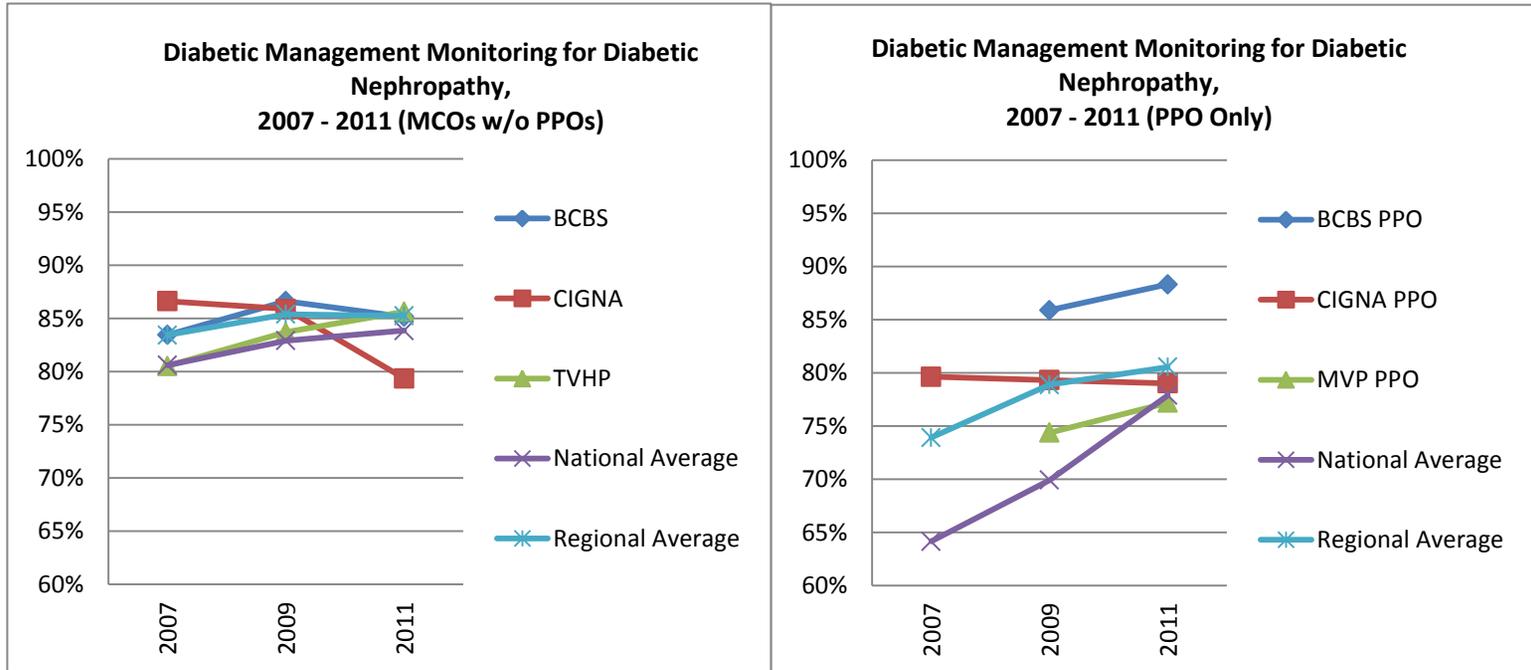
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Diabetic Management: Blood Pressure Control <140/90



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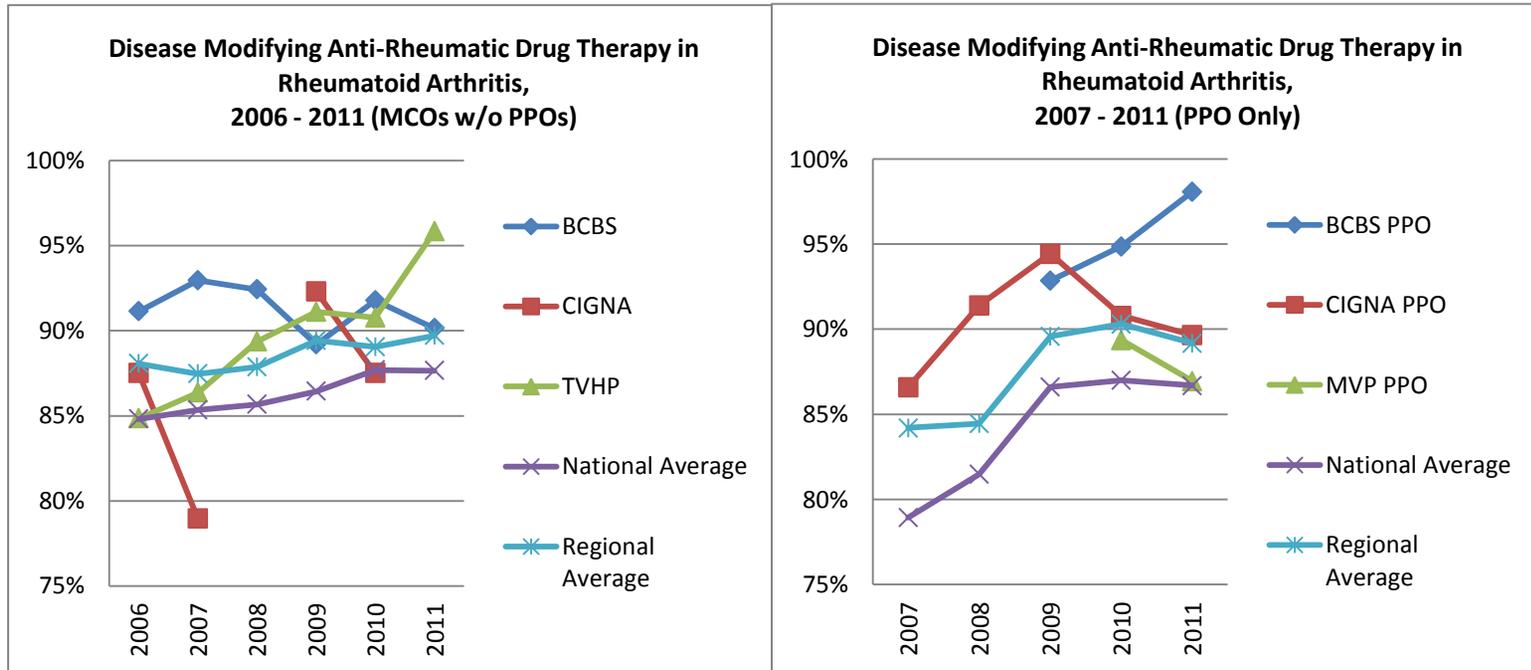
Diabetic Management: Monitoring for Diabetic Nephropathy



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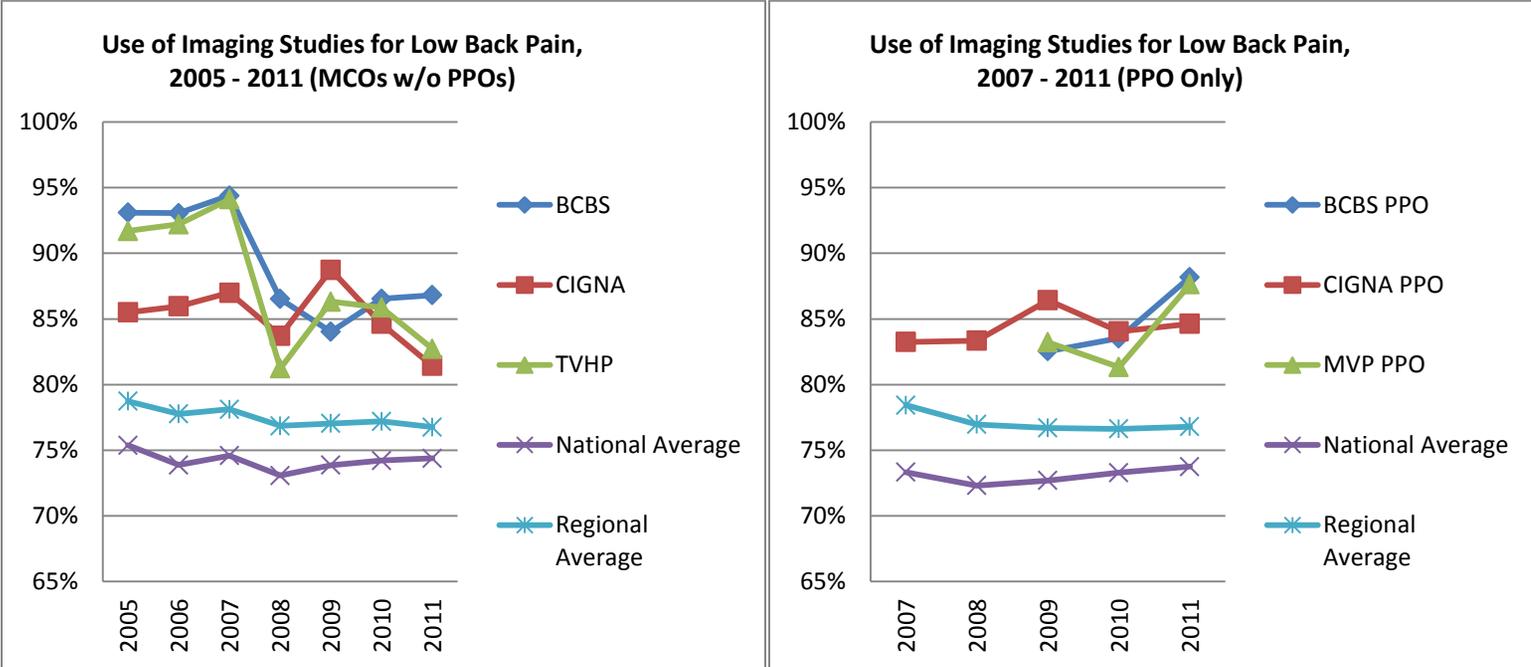
3.5 Musculoskeletal Conditions

Disease Modifying Anti-Rheumatic Drug Therapy in Rheumatoid Arthritis



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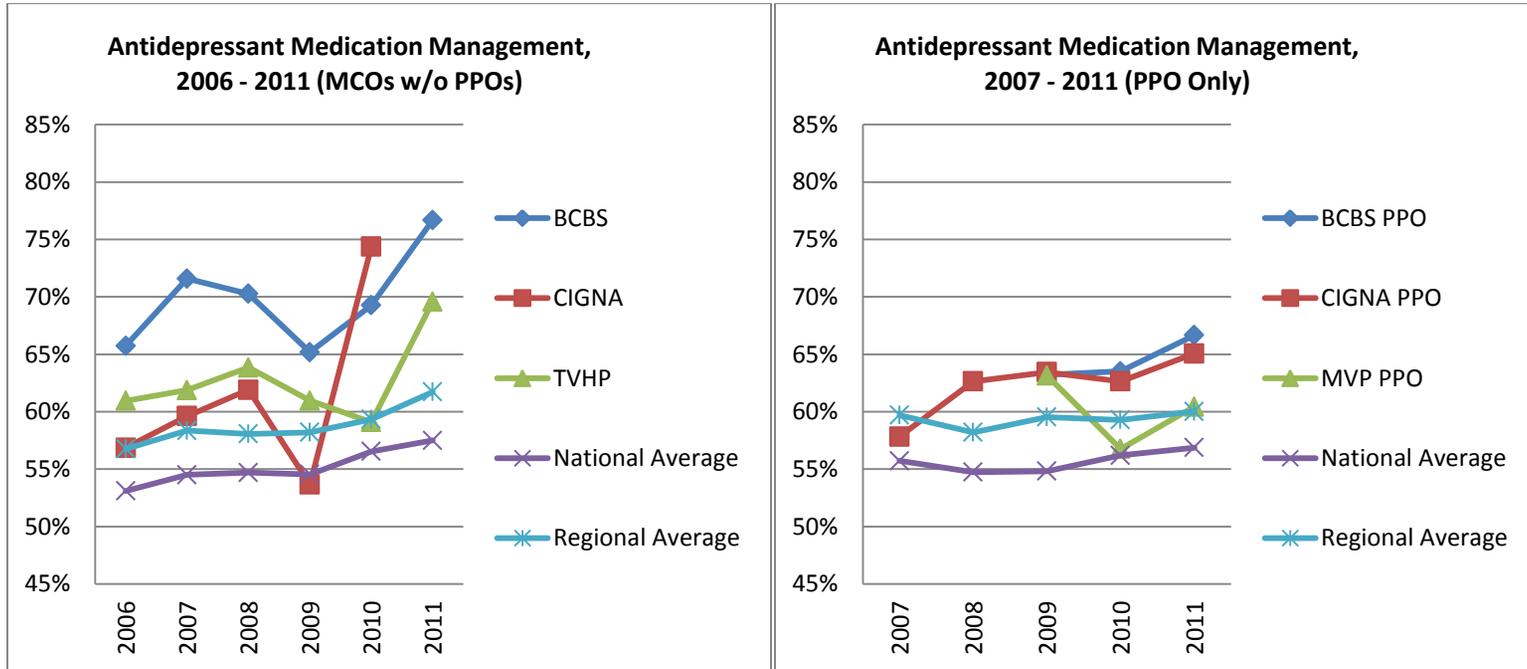
Low Back Pain



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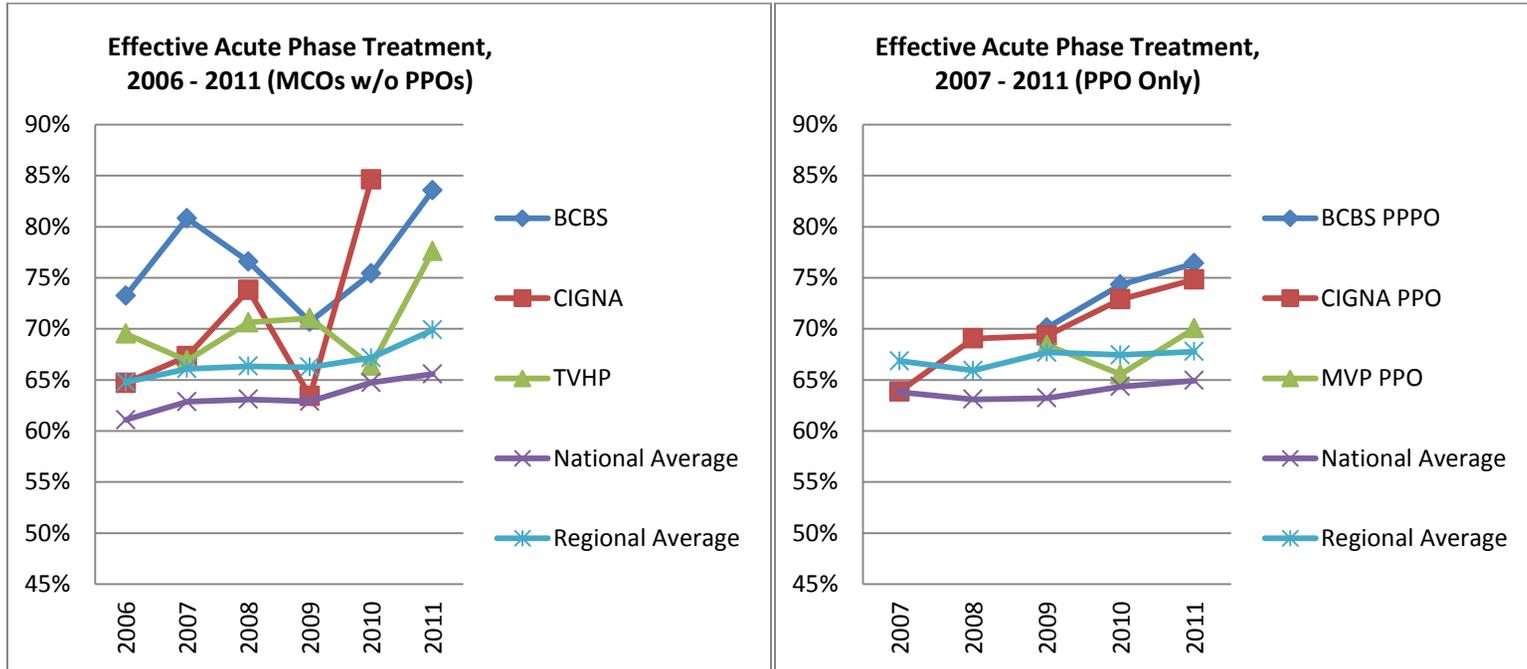
3.6 Behavioral Health (Mental Health and Substance Abuse)

Antidepressant Medication Management



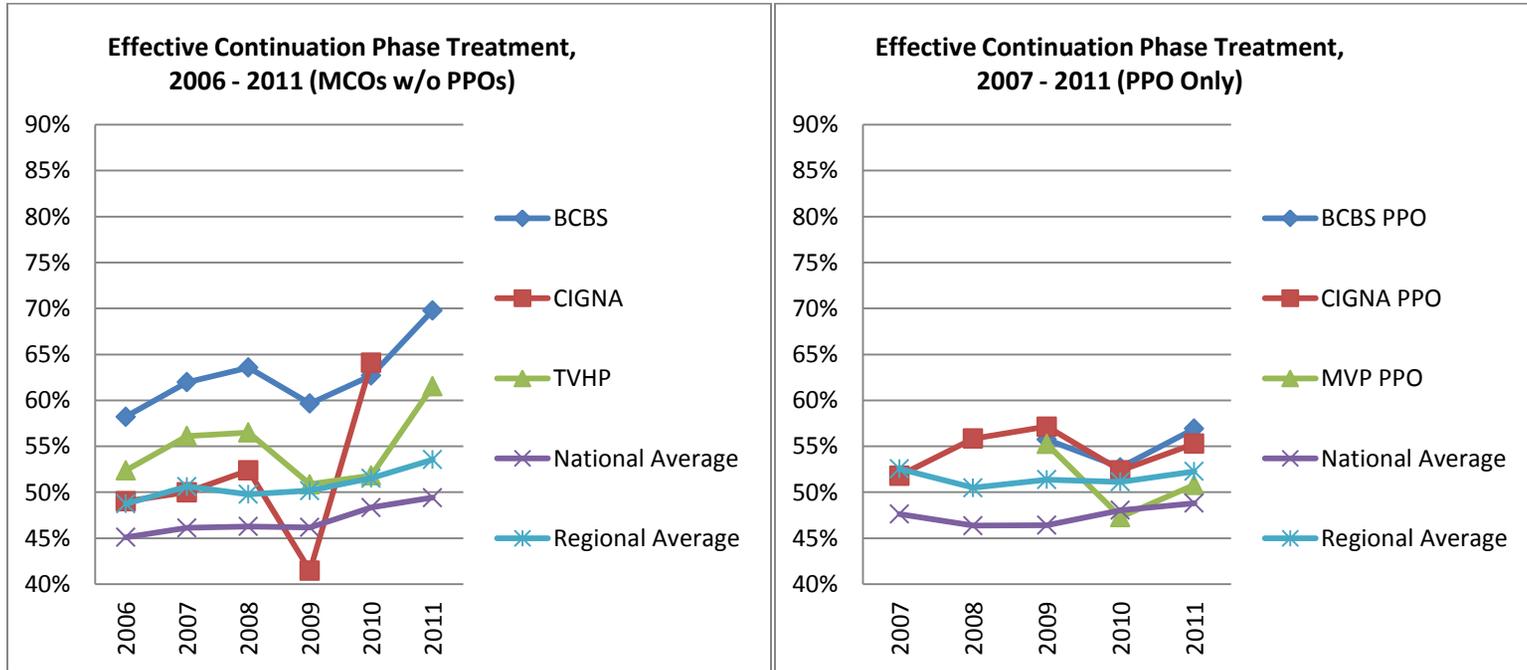
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Antidepressant Medication Management: Effective Acute Phase Treatment



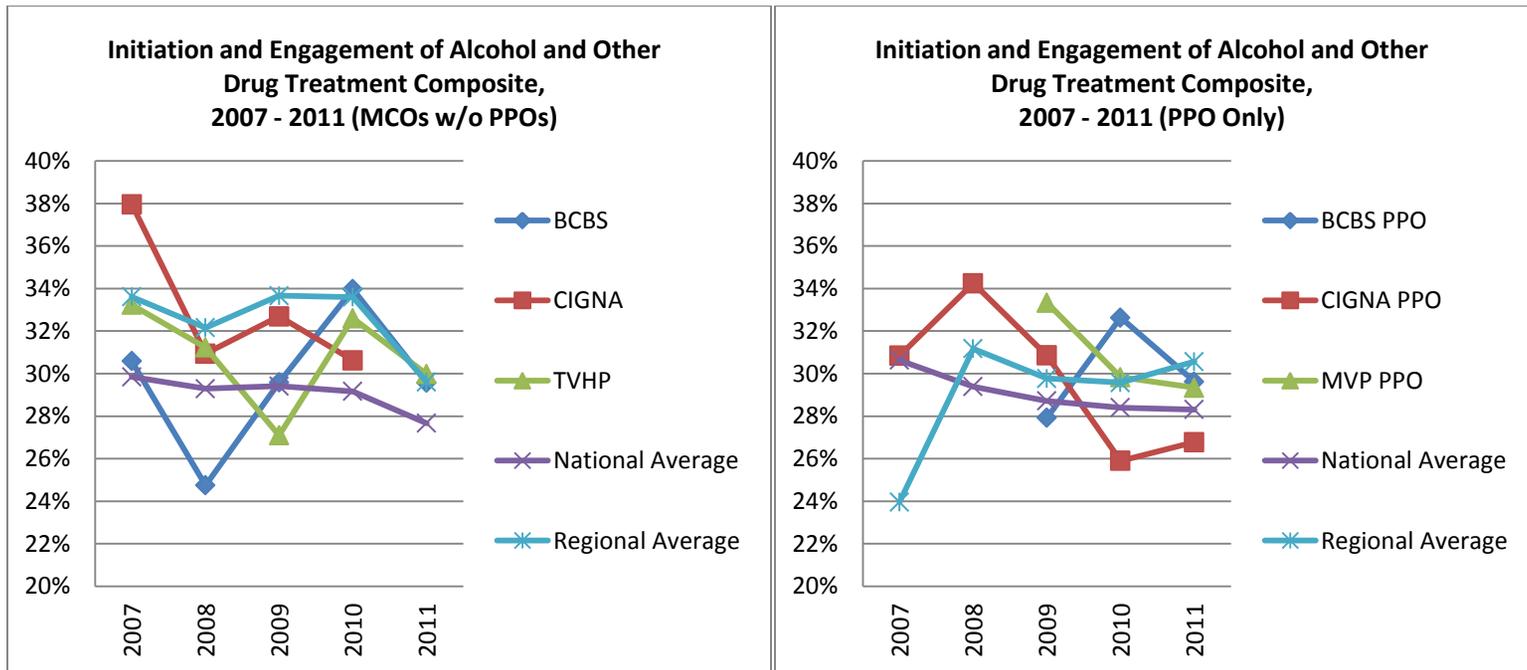
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Antidepressant Medication Management: Effective Continuation Phase Treatment



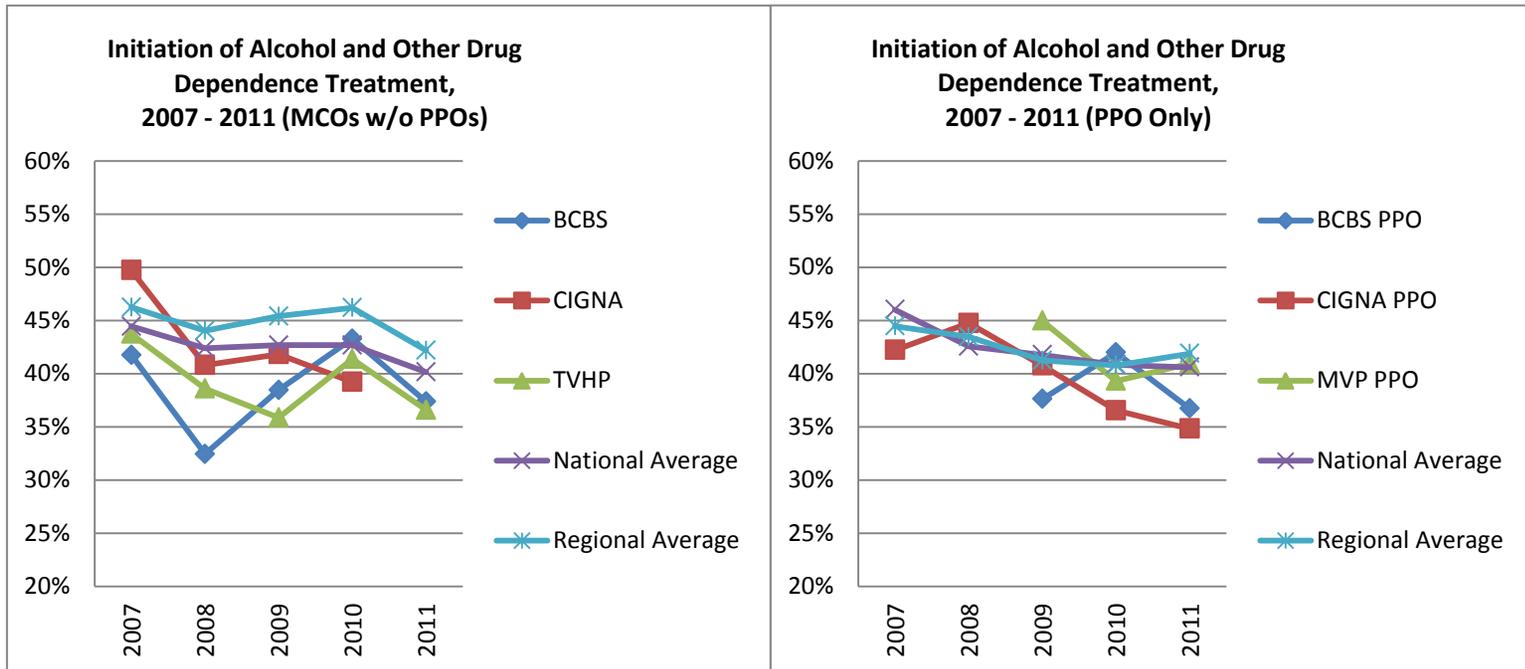
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Initiation and Engagement of Alcohol and Other Drug Treatment - Composite



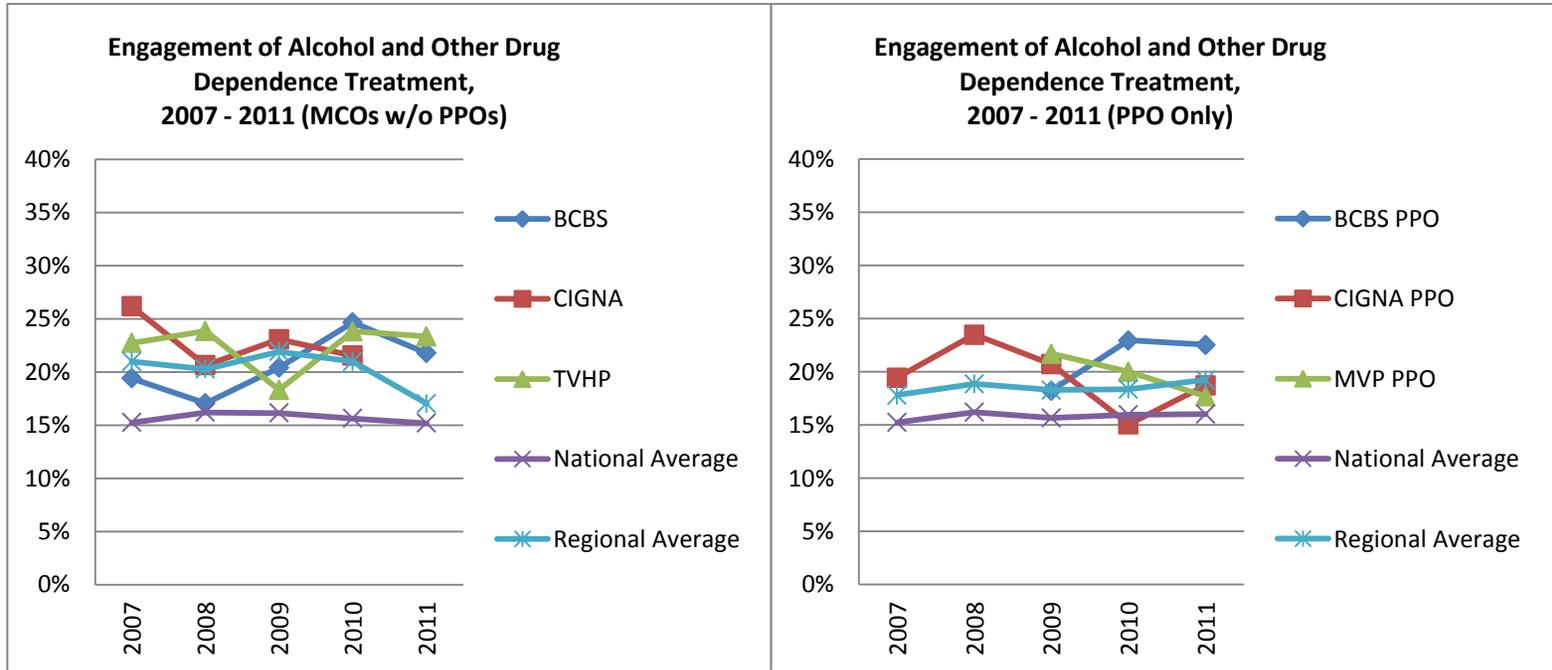
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Initiation of Alcohol and Other Drug Dependence Treatment



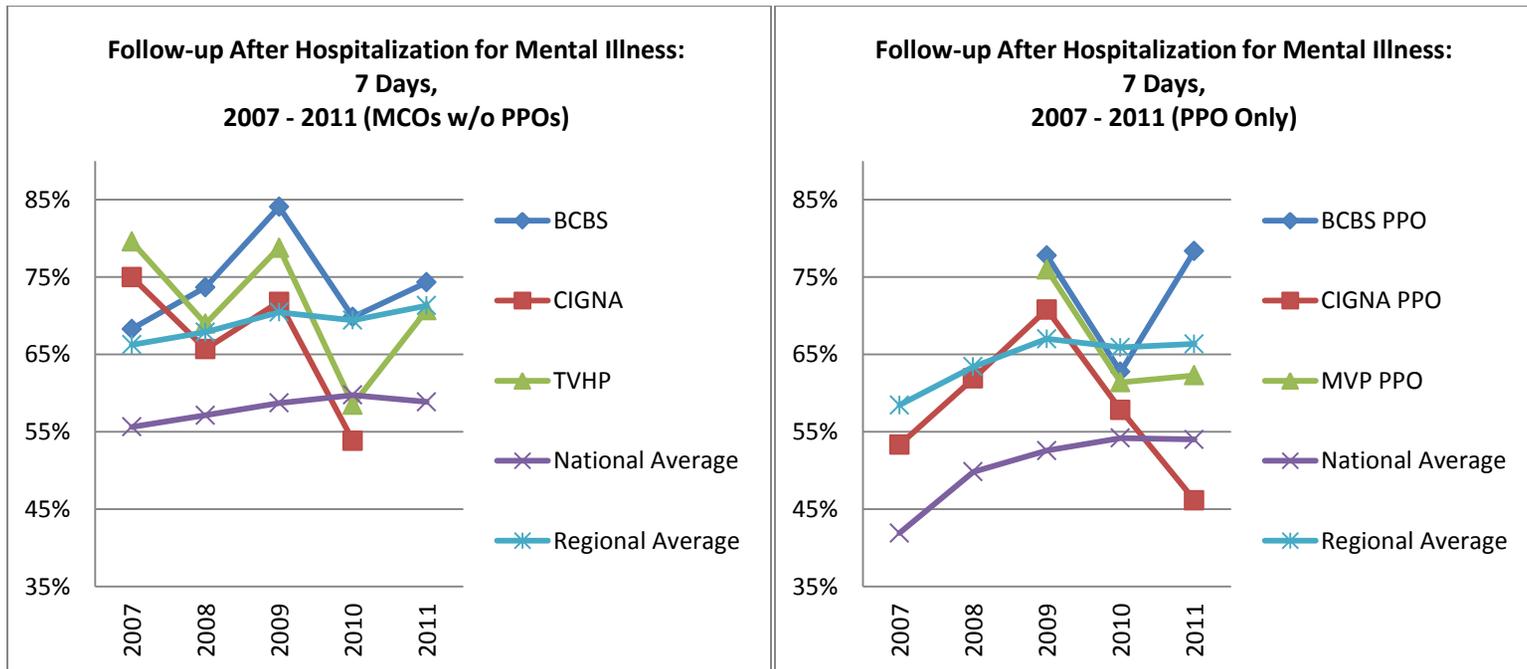
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Engagement of Alcohol and Other Drug Dependence Treatment



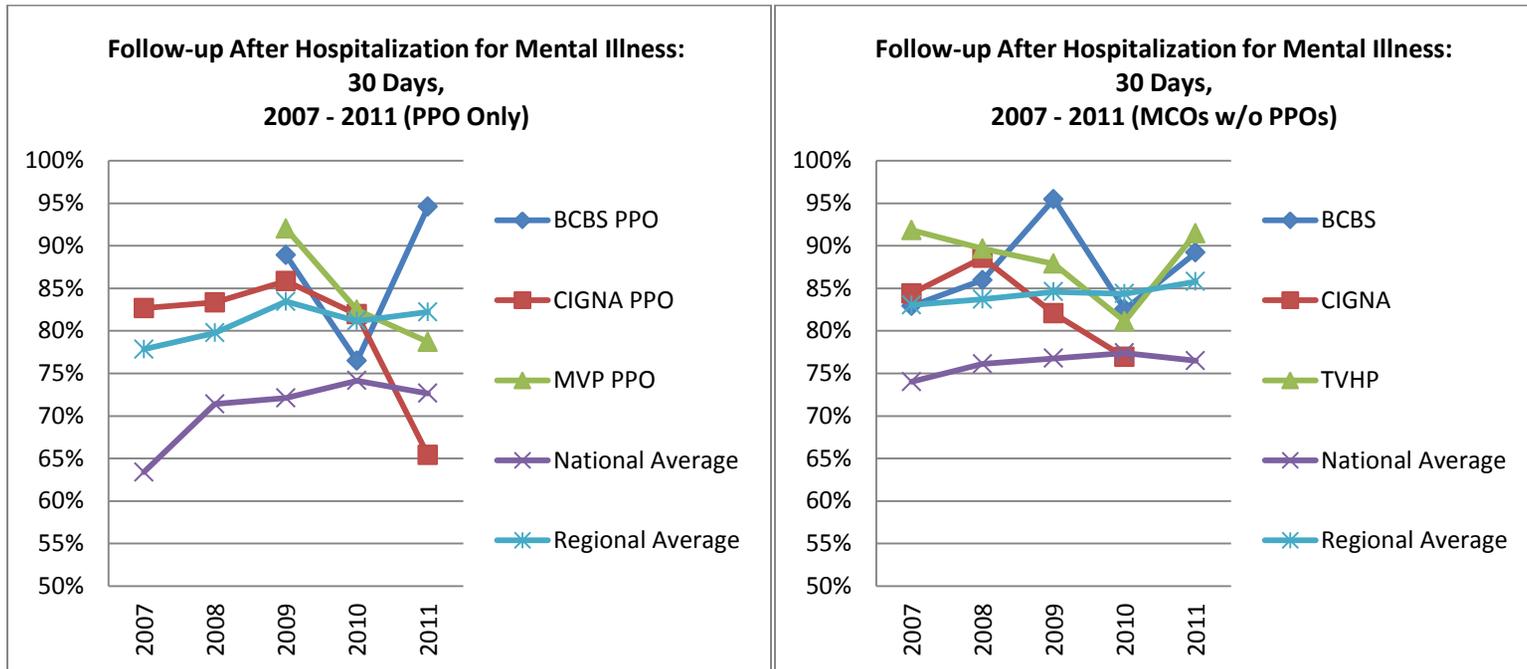
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Follow-up After Hospitalization for Mental Illness within 7 Days



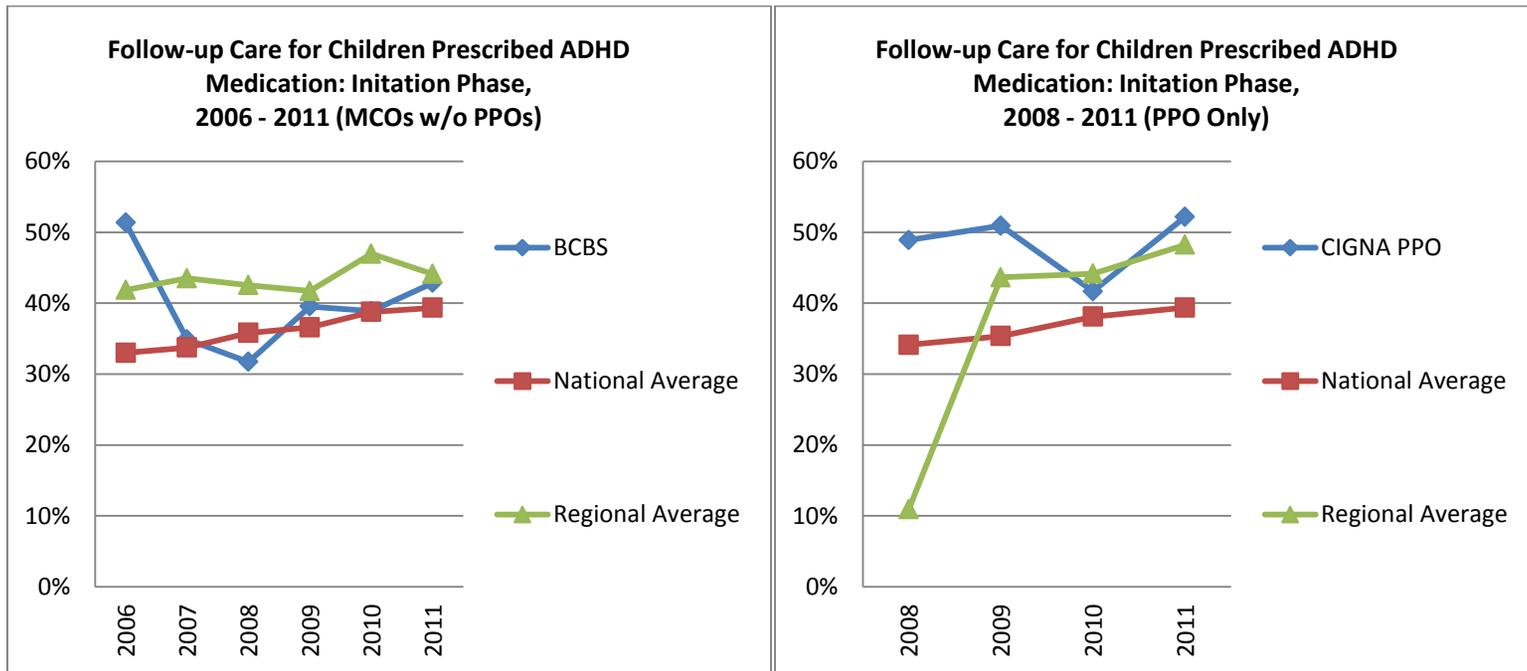
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Follow-up After Hospitalization for Mental Illness within 30 Days



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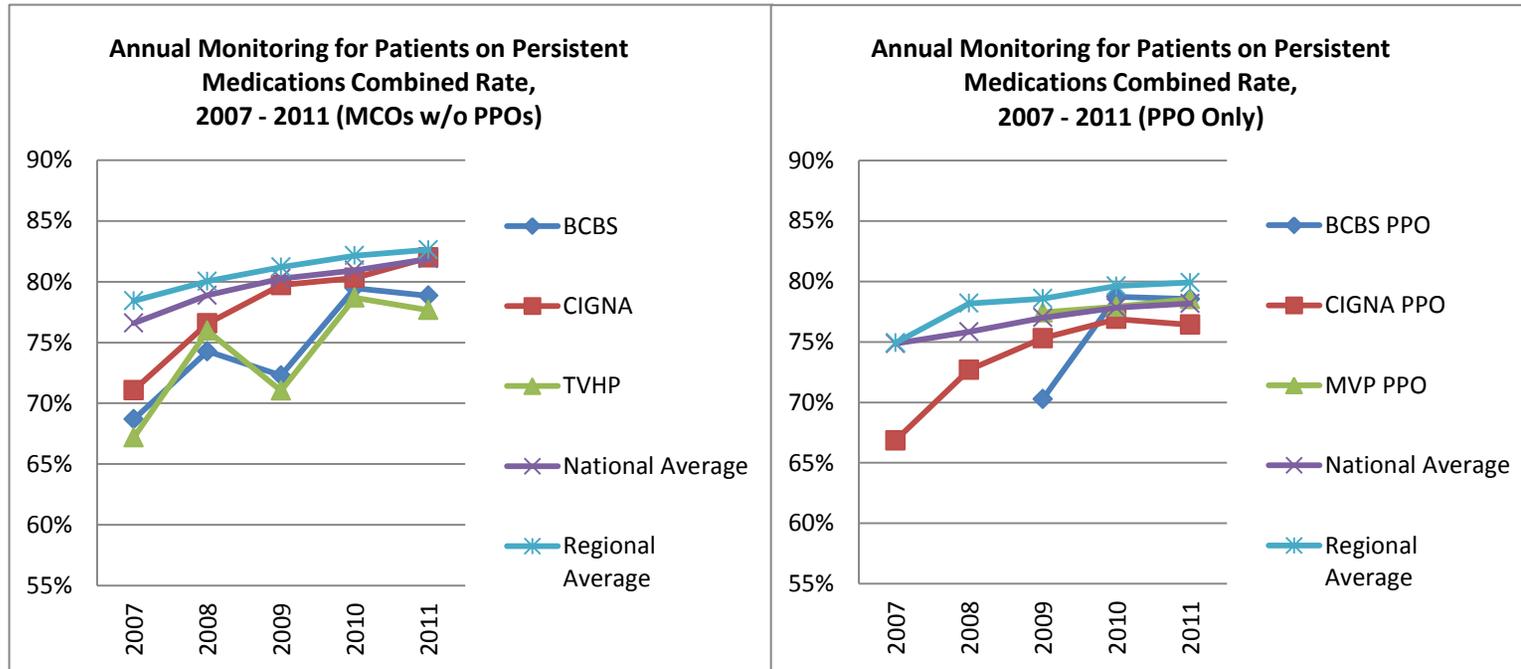
Follow-up Care for Children Prescribed ADHD Medication: Initiation Phase



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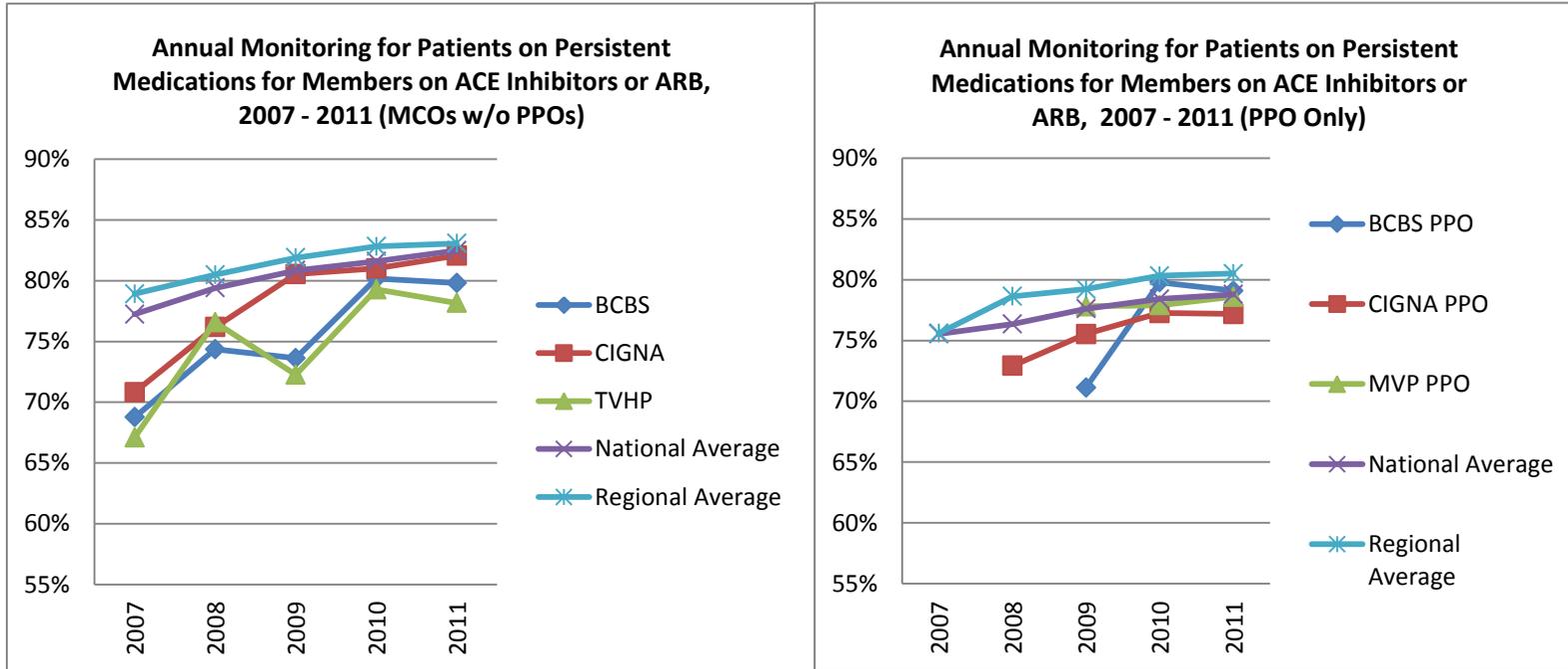
3.7 Medication Management

Annual Monitoring of Patients on Persistent Medications: Combined Rate



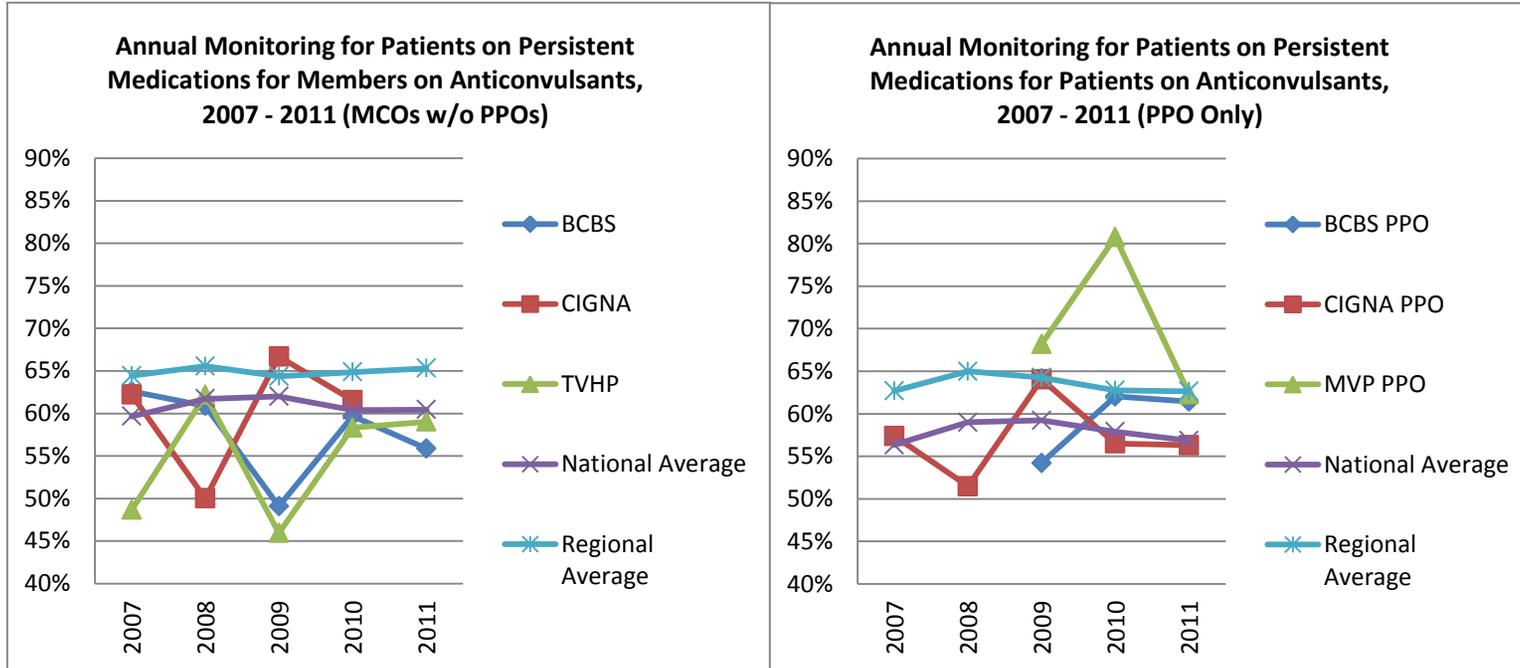
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Annual Monitoring for Patients on Persistent Medications for Members on ACE Inhibitors or ARB



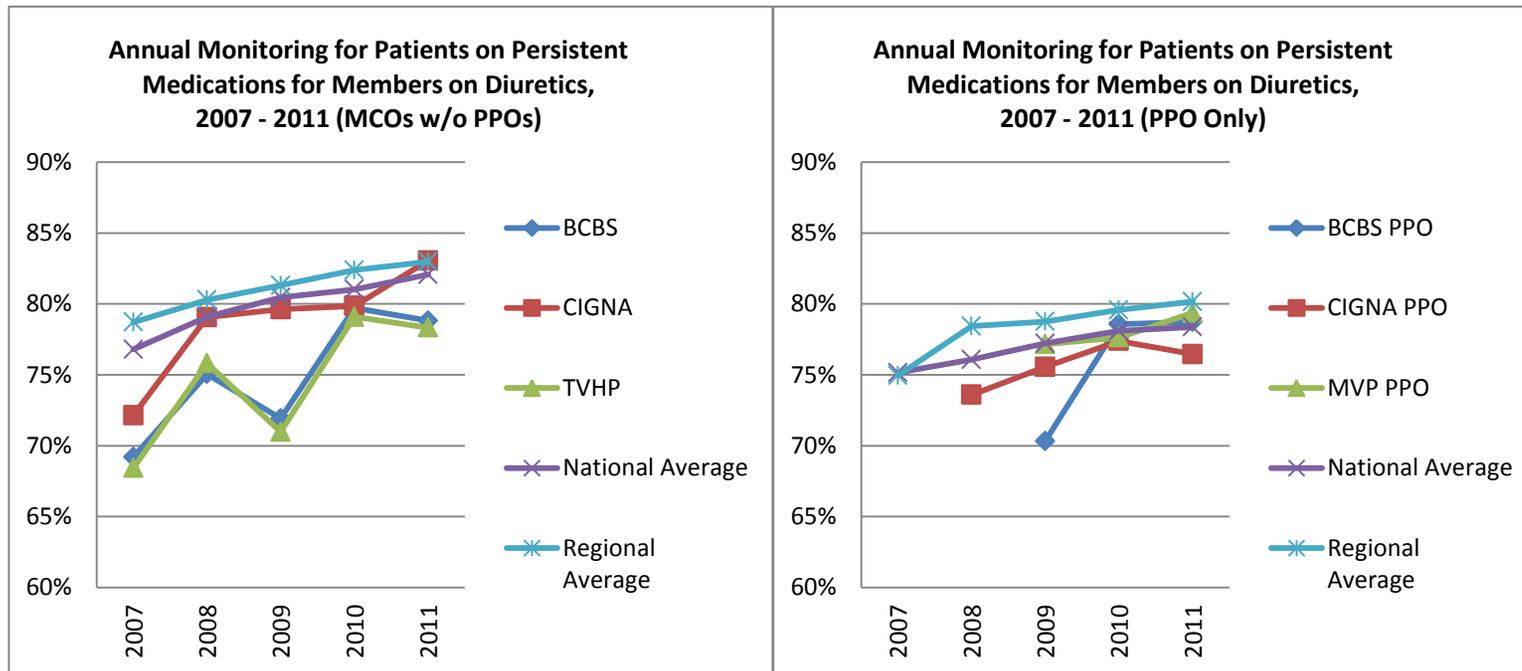
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Annual Monitoring for Patients on Persistent Medications for Members on Anticonvulsants



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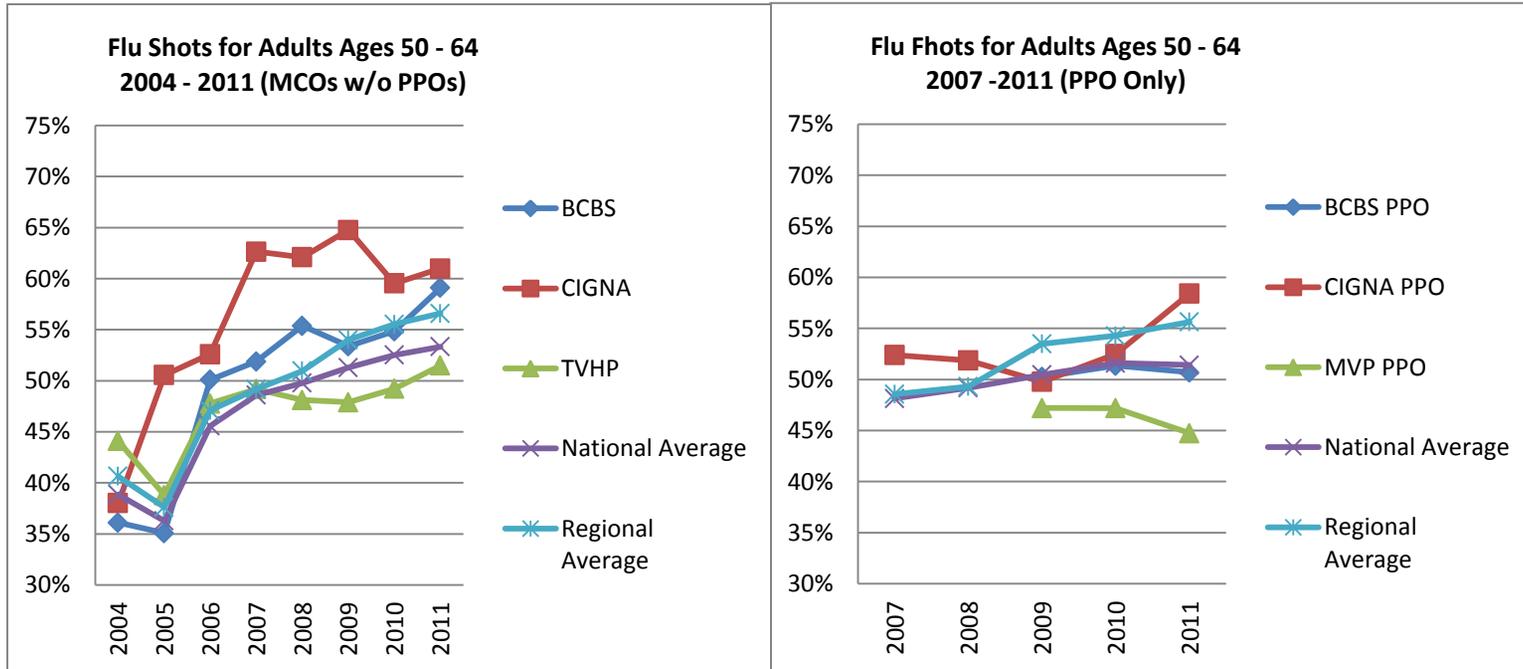
Annual Monitoring of Patients on Persistent Medications for Members on Diuretics



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3.8 Measures Collected Through the CAHPS Health Plan Survey

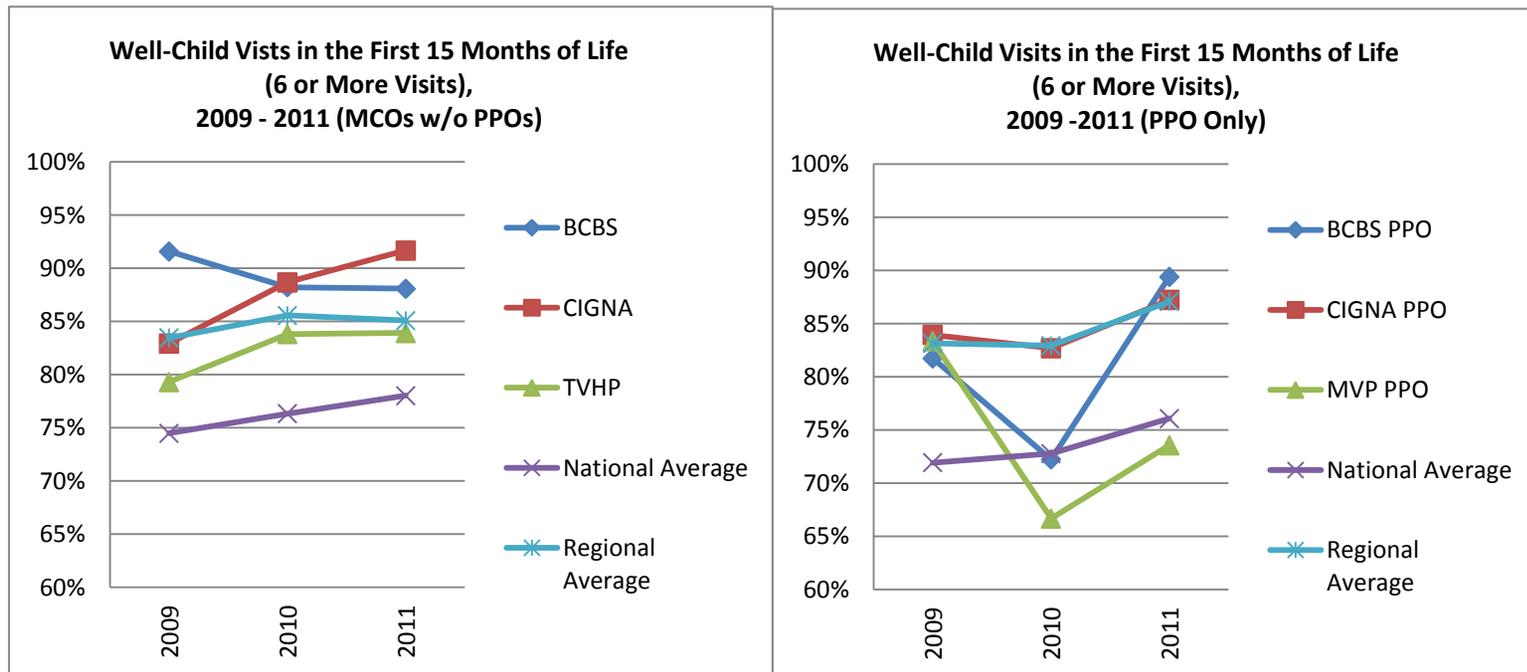
Flu Shots for Adults Ages 50 to 64



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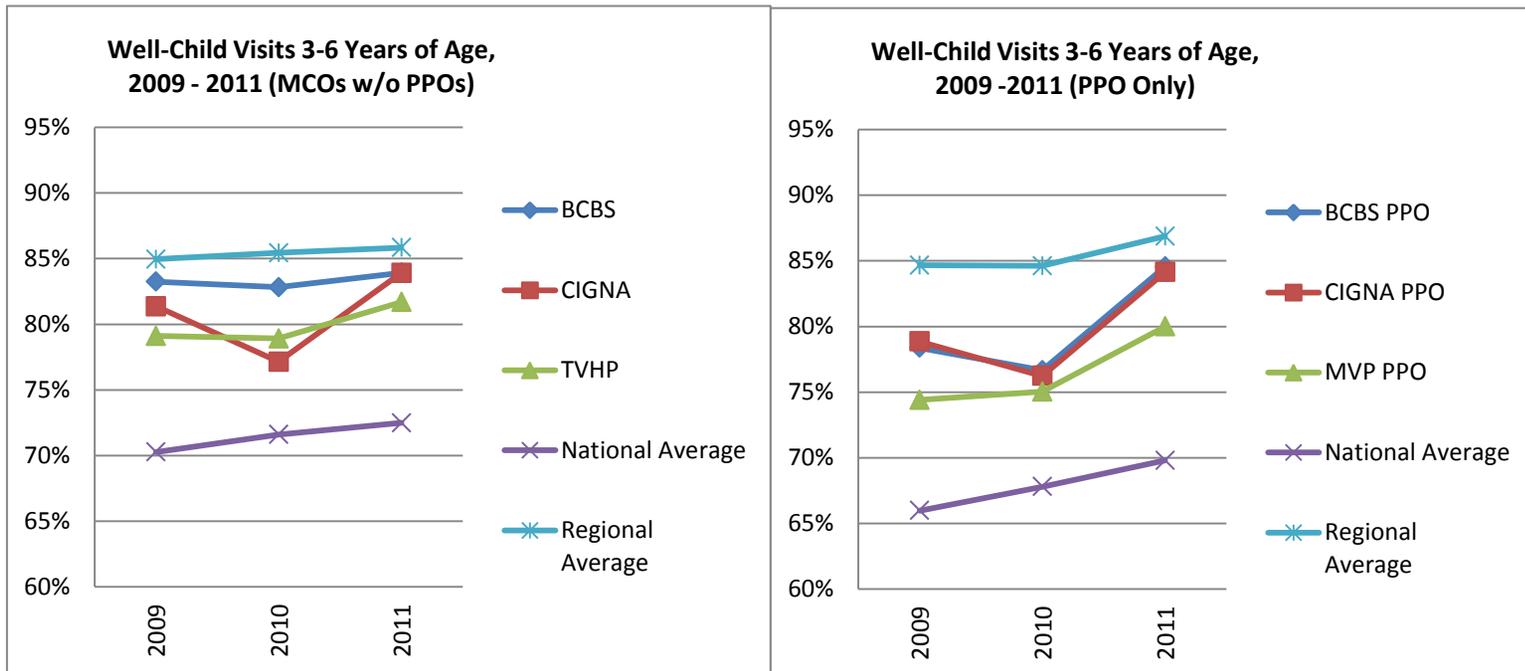
3.9 Utilization

Well-Child Visits in the First 15 Months of Life



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Well-Child Visits 3-6 Years of Age



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Adolescent Well-Care Visits

