

TFS LOGO 19001 South Western Avenue
EF12 Privacy Compliance
Torrance, CA 90501

January 28, 2016

JUDY DOE
1234 HARRY POTTER PLACE
GRINGOTT, CA 99999

RE: Account Number: 01234XXXXX

Dear JUDY DOE,

We are contacting you because we have become aware of a data security incident that involved some of your personal information.

Between December 28, 2015, and January 4, 2016, TFS inadvertently sent some of your customer information in an encrypted email to a TFS associate's personal email address. The following information of yours may have been included in the email: Account Number, Last Four Digits of Social Security Number (SSN), Address, Telephone Number, Current Balance and Days Past Due (if any).

There is nothing that leads us to believe that your personal information was or will be misused in any way. We deeply regret that this incident occurred and want to assure you that corrective measures are being taken to help prevent events such as this from happening in the future.

The privacy and security of our customers' information is very important to us. To help protect our customers, TFS is offering you one year of free credit monitoring through ConsumerInfo.com, Inc., an Experian® company.

You can activate your free ProtectMyID Now credit monitoring in Three Easy Steps:

1. ENSURE That You Enroll By: April 30, 2016 (Your code will not work after this date.)
2. VISIT the ProtectMyID Web Site to enroll: www.protectmyid.com/redeem
3. PROVIDE Your Activation Code: <INSERT CODE>

If you have questions or need an alternative to enrolling online, please call 877-371-7902 and provide Engagement # PC98807.