

## Survey Responses, By Hospital

These results are from patients who had overnight hospital stays from April 2008 through March 2009.

Hospital	Number of Completed Surveys	Survey Response Rate (%)
Brattleboro Memorial Hospital	300 or More	33
Central Vermont Medical Center	300 or More	39
Copley Hospital	300 or More	42
Dartmouth Hitchcock Medical Center	300 or More	44
Fletcher Allen Health Care	300 or More	40
Gifford Medical Center	300 or More	47
Grace Cottage Hospital	Fewer than 100	41
Mt. Ascutney Hospital	Between 100 and 299	45
North Country Hospital	300 or More	37
Northeastern Vermont Regional Hospital	300 or More	34
Northwestern Medical Center	300 or More	30
Porter Hospital	300 or More	45
Rutland Regional Medical Center	300 or More	44
Southwestern Vermont Medical Center	300 or More	38
Springfield Hospital	300 or More	35

### Definitions:

#### Number of Completed Surveys -

The "number of completed surveys" is the total number of patients who completed a survey. When at least 300 patients have completed the survey for a hospital, we can be more confident that the survey results are fully representative of patients' experiences at that hospital and are reliable for assessing the hospital's performance. Smaller hospitals may have fewer than 300 completed surveys, even if they send surveys to all eligible discharged patients

#### Survey Response Rate -

The "survey response rate" tells what percentage of patients who were asked to complete the survey actually did complete it. In general, the higher this response rate percentage, the more confident we can be that the survey results for a hospital are representative of patients' experiences at that hospital and are reliable for assessing the hospital's performance.