

Health Care Should be Timely

The Institute of Medicine defines timely as “reducing waits and sometimes harmful delays for both those who receive and those who give care.”

Some of the effectiveness of care and patient centered measures presented above relate to timeliness. Examples include the aspirin on arrival measure for heart attack patients, the timeliness of antibiotics measure for pneumonia patients, the patient satisfaction with admission process measure, and the patient satisfaction with tests and treatment measure.

Health Care Should be Equitable

The Institute of Medicine defines equitable as “providing care that does not vary in quality because of personal characteristics such as gender, ethnicity, geographic location, and socioeconomic status.” Specific data is not available for this year's report.

In the future, Vermont hospitals might be able to report measures by gender or by type of insurance to see if there are variations in care.